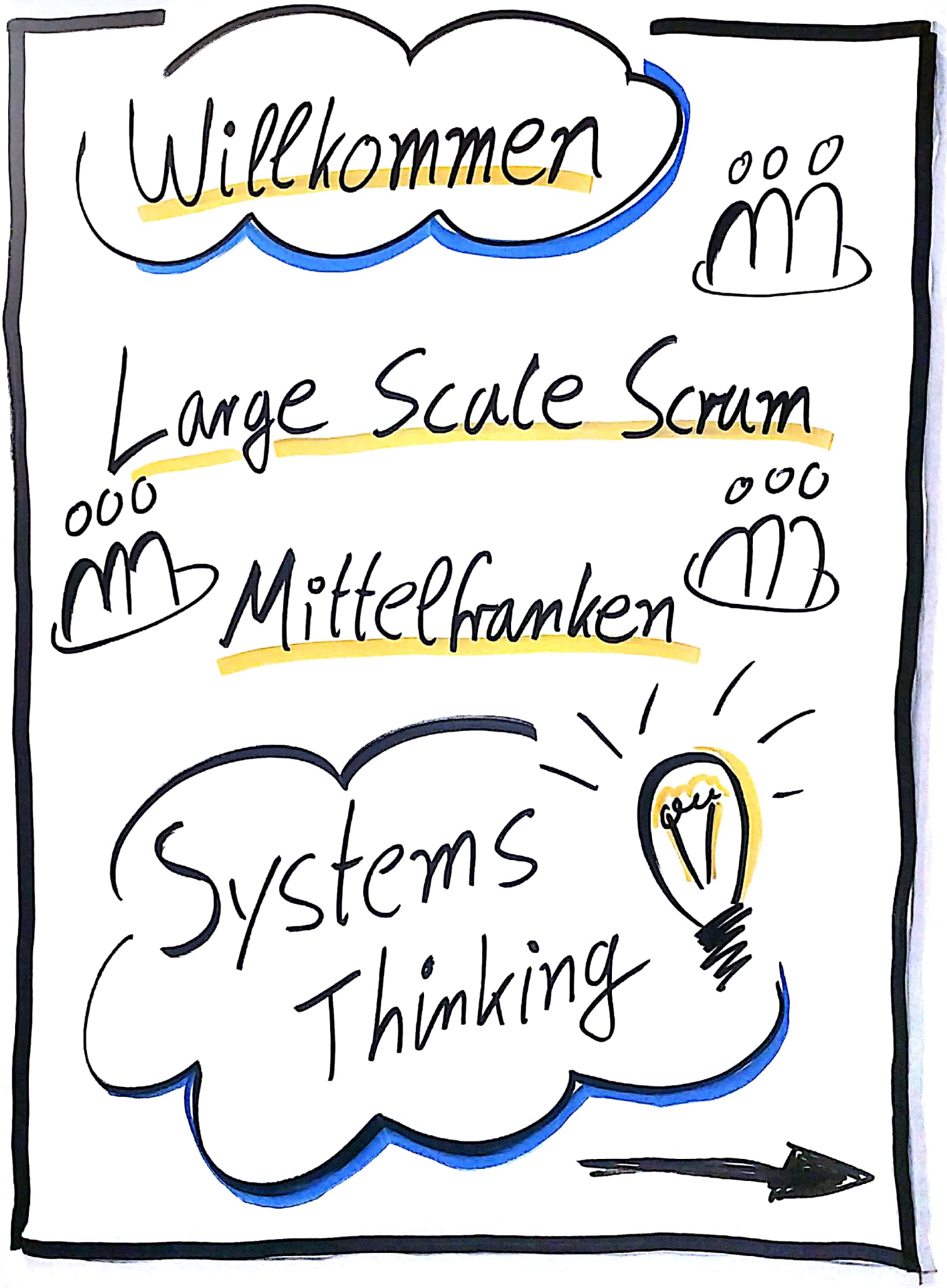
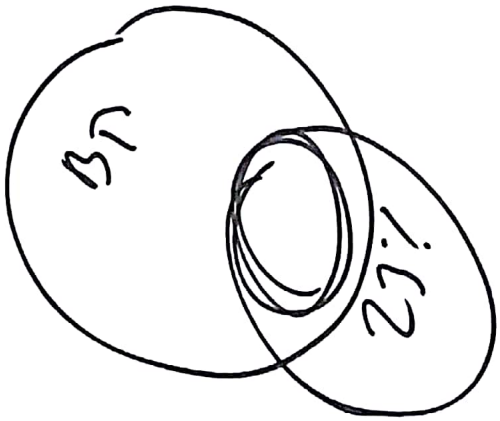


Scanned by CamScanner

Thinking Fast & Slow

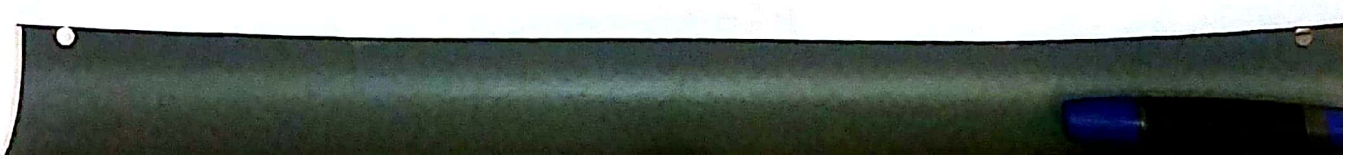
Daniel Kahneman

System 1	System 2
FAST	SLOW
INTUITIVE	Develop new models
USES MODELS	HARD
CAN BE REALLY FAST & WRONG or RIGHT	ENERGY
Pick 1, discard others	MANY SOLUTIONS
• BIAS	

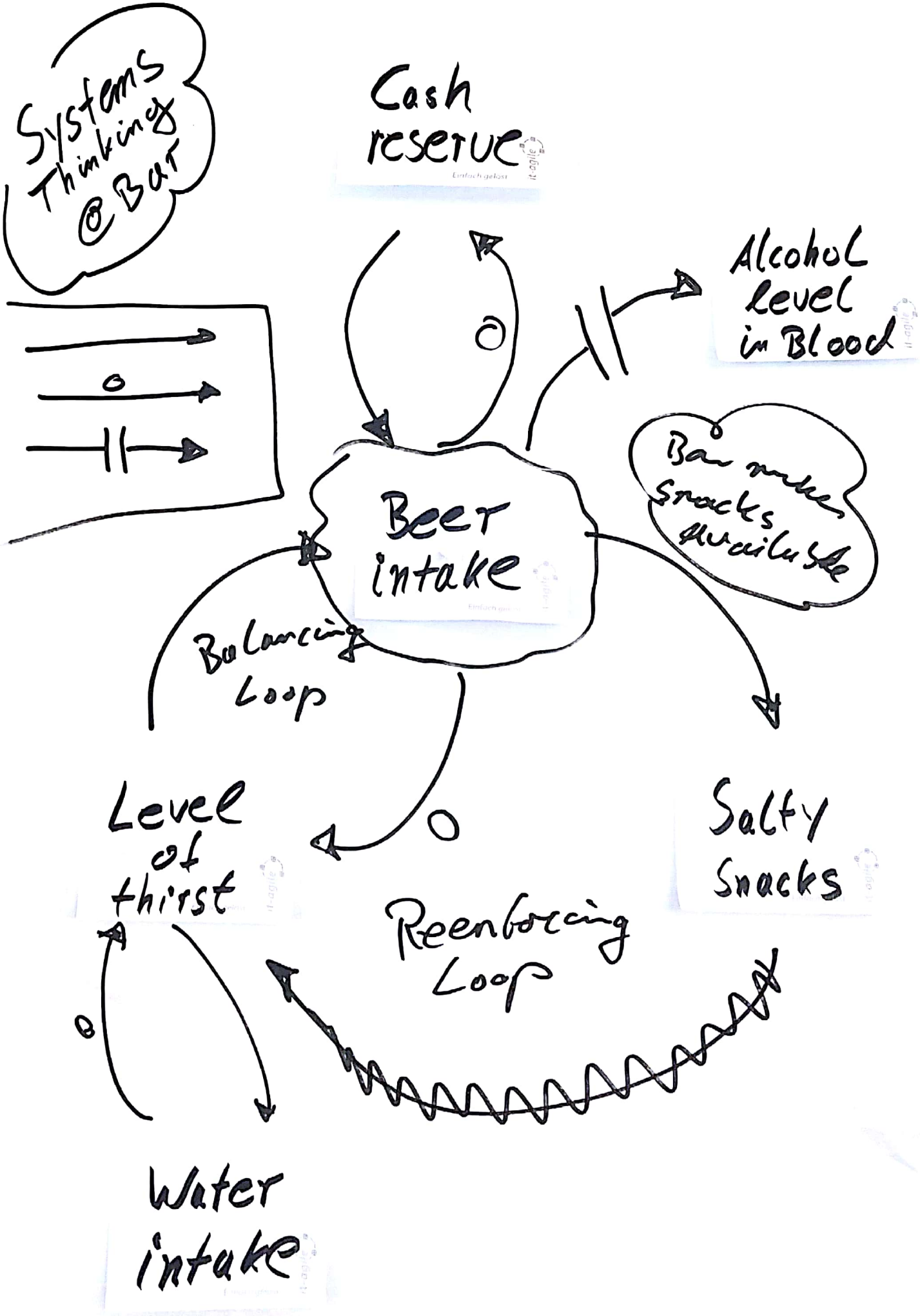
Scanned by CamScanner

Systems Thinking

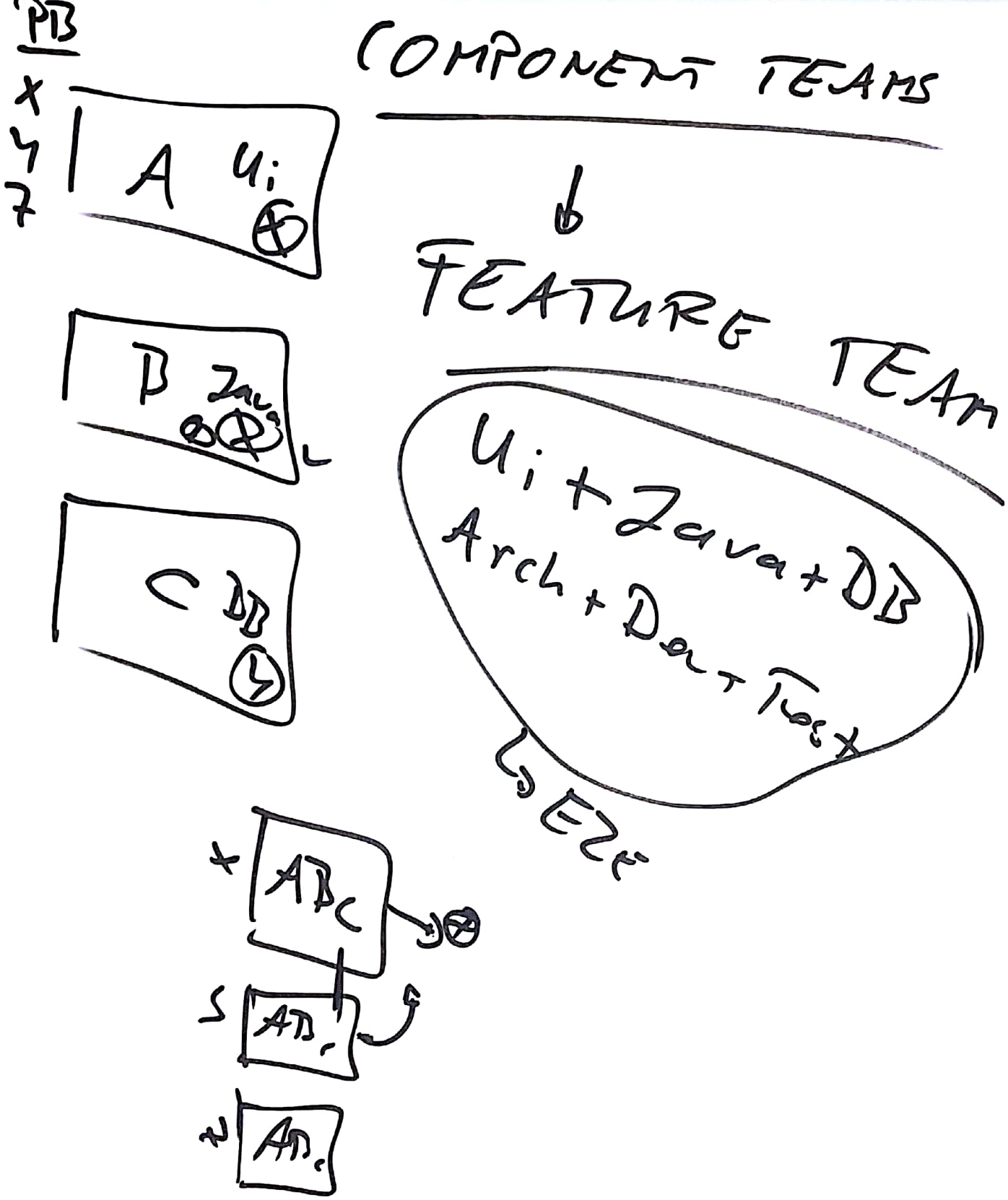
- ORGANIZATIONS ARE COMPLEX SYSTEMS
- WE MODEL TO HALT A CONVERSATION
- All models are wrong, some are useful



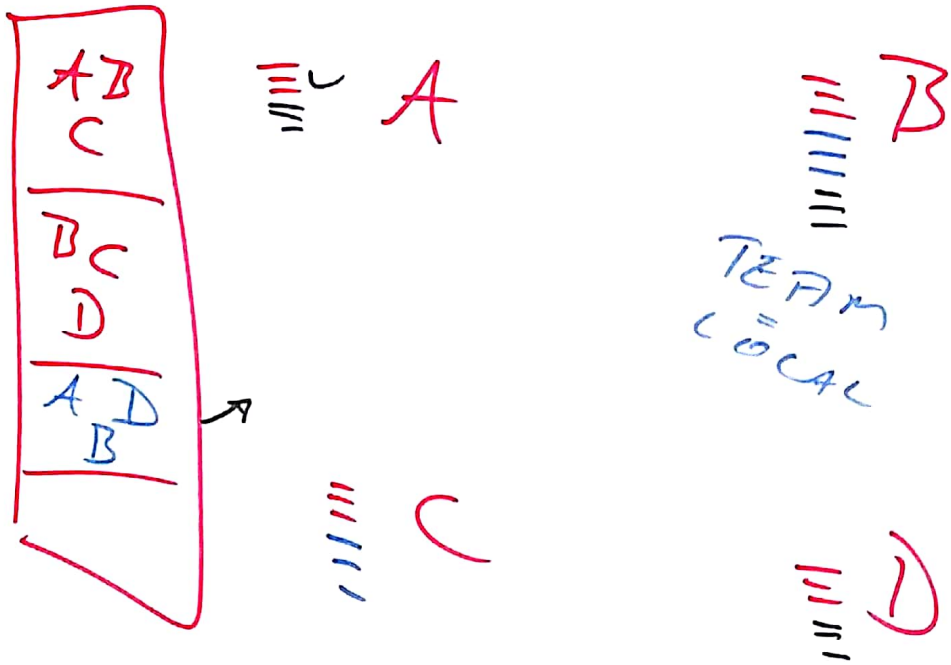
Scanned by CamScanner

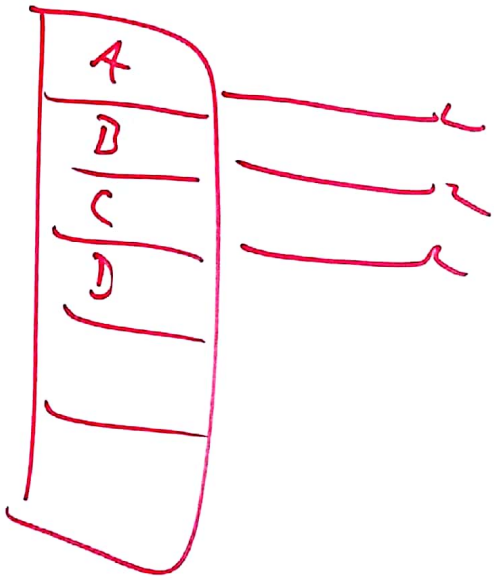


Scanned by CamScanner

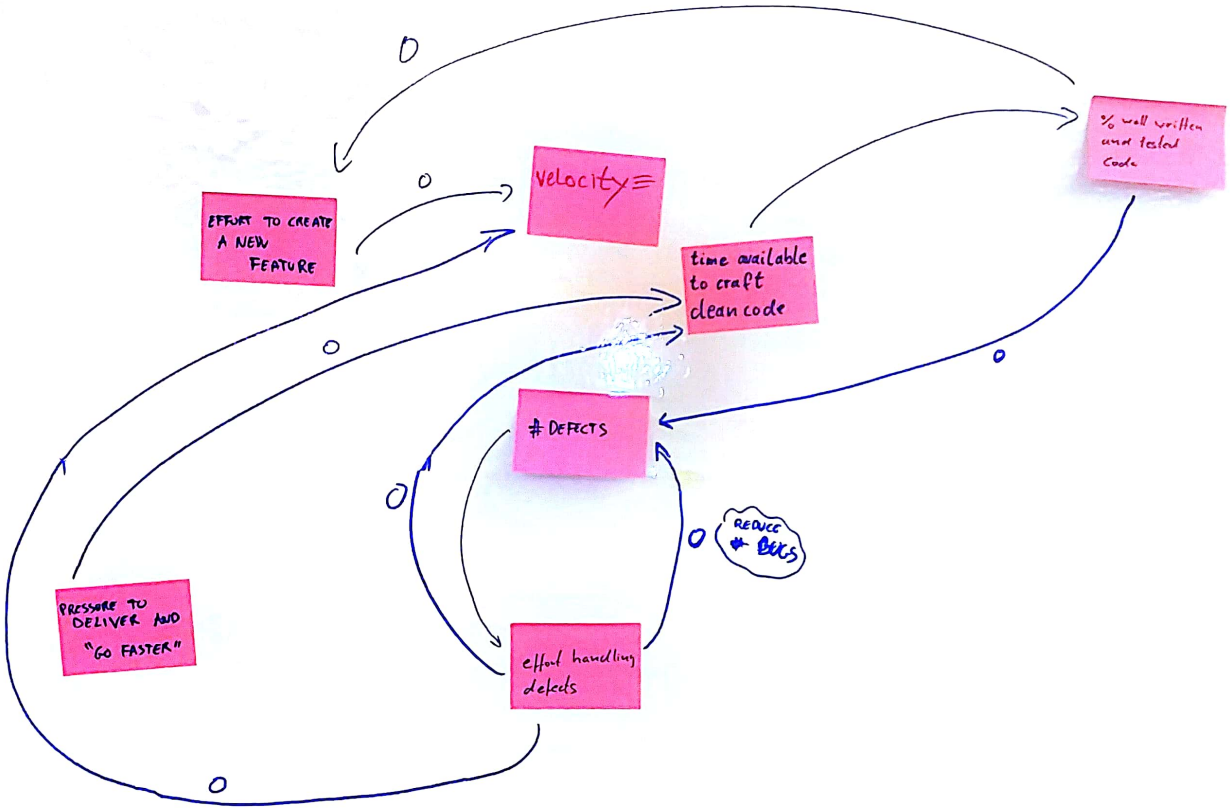


Scanned by CamScanner

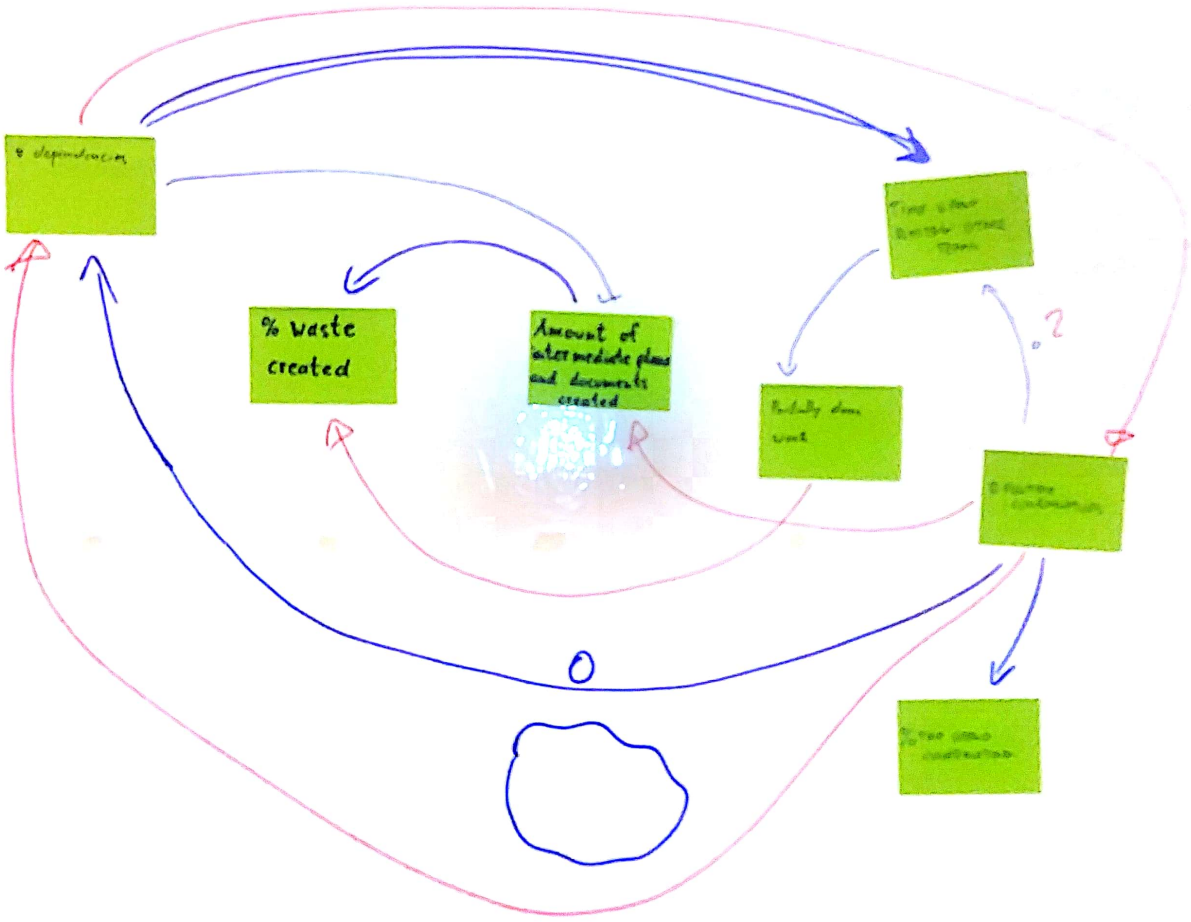




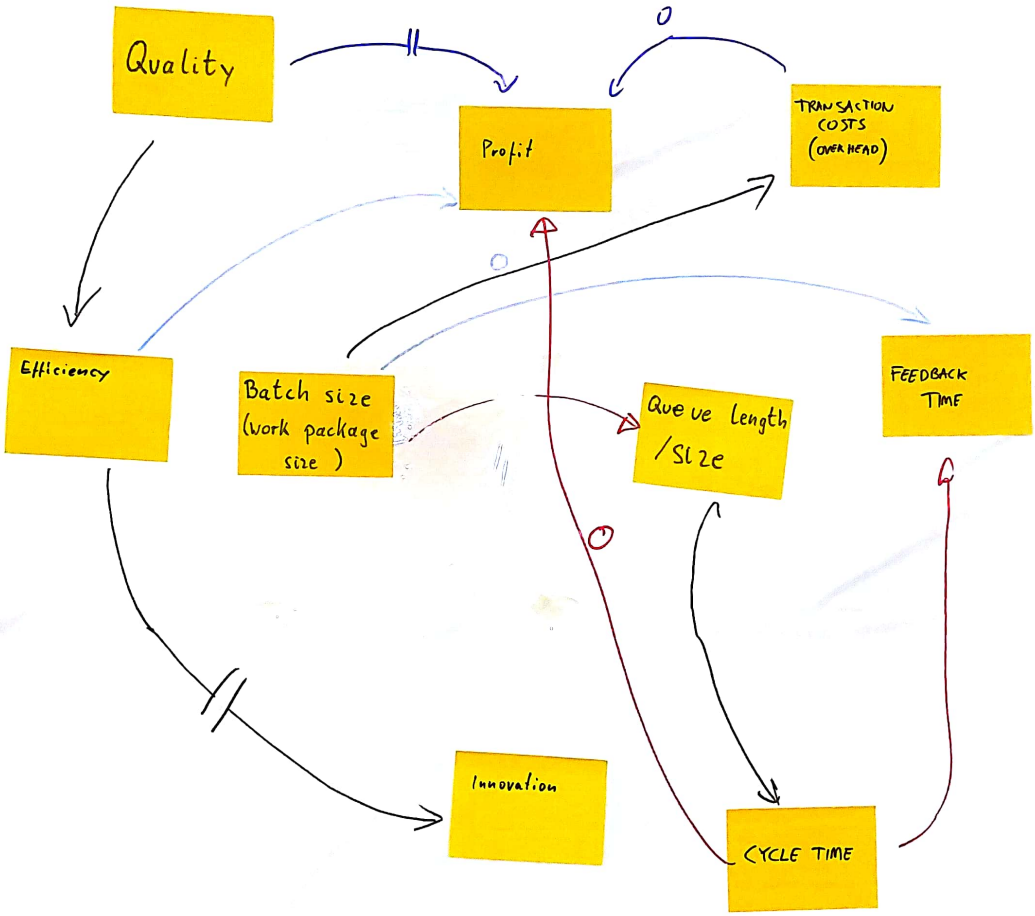
Scanned by CamScanner



Scanned by CamScanner



Scanned by CamScanner



Scanned by CamScanner