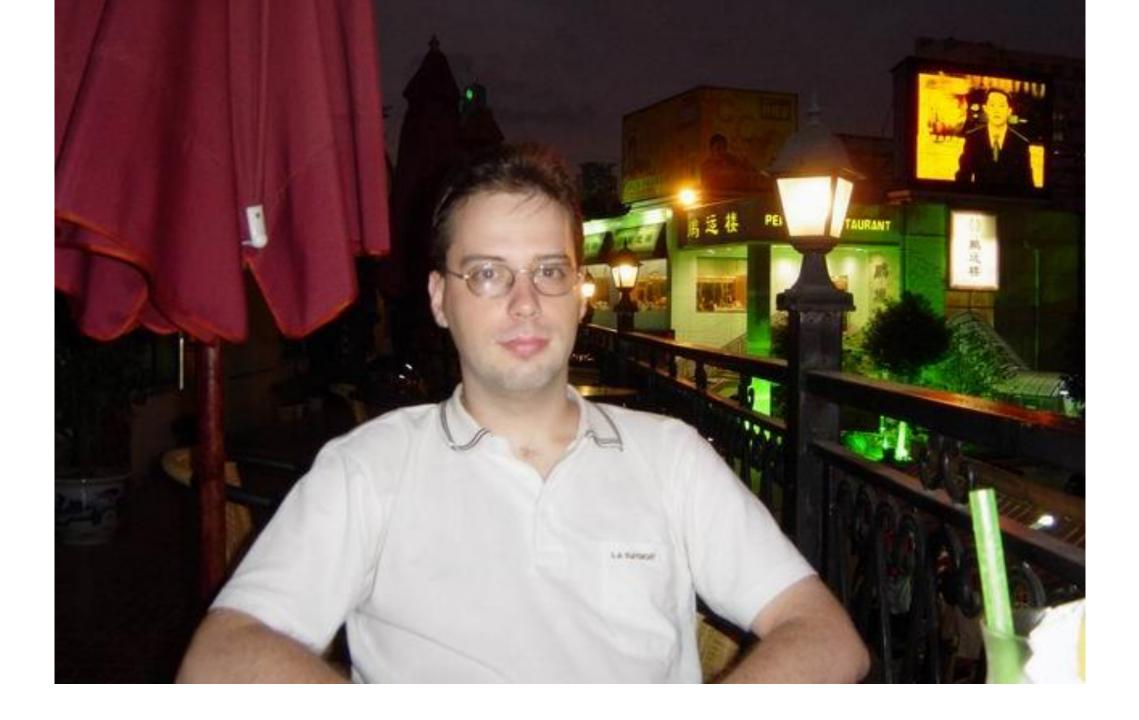
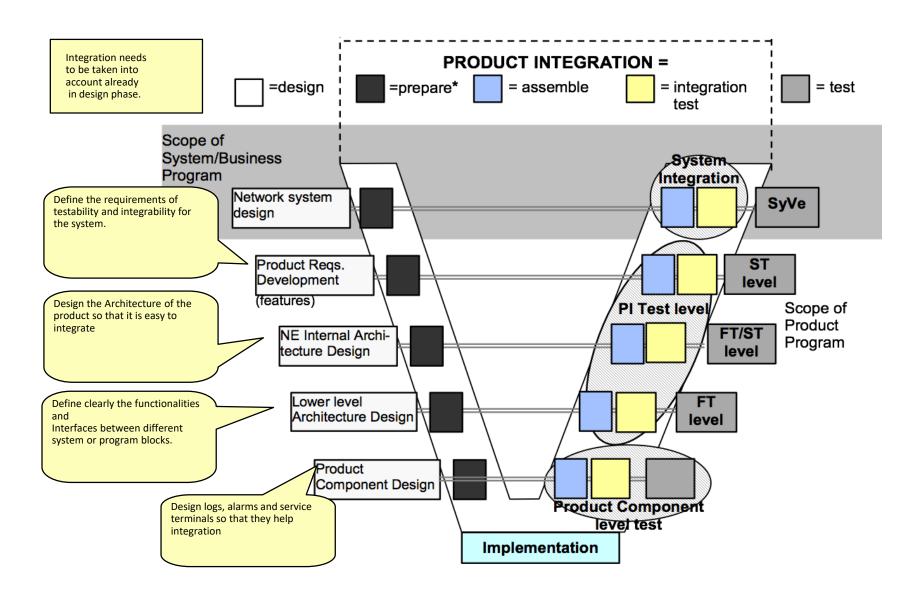
Nokia LTE Base Station with LeSS Huge

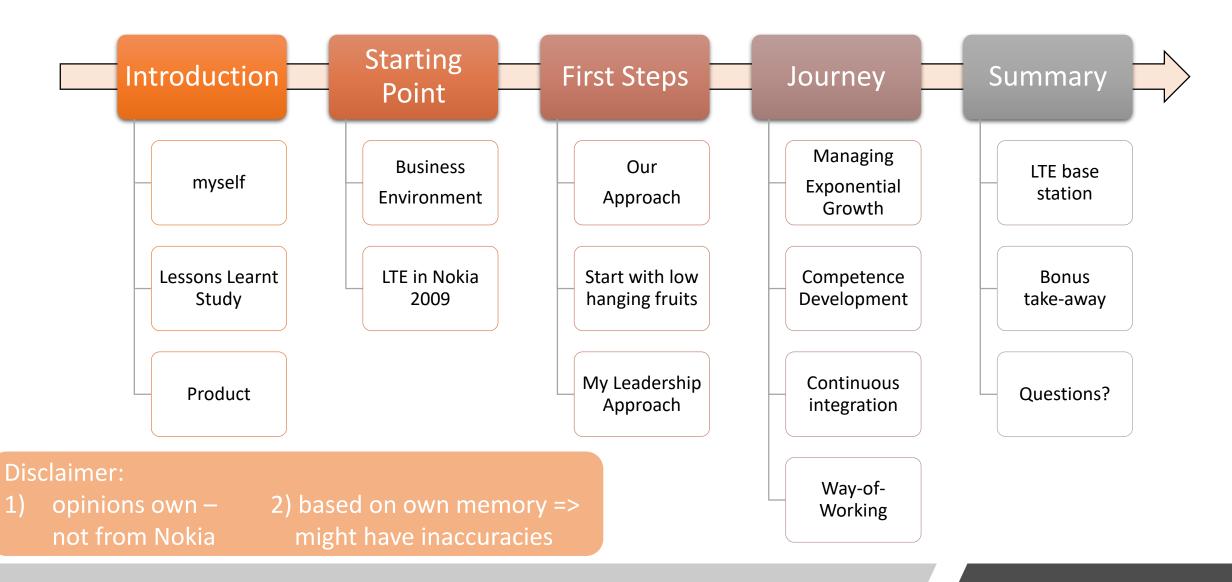
Bas and Tero
2018 LeSS Conference New York
September 13, 2018





Levels of integration





Storyline – Manager's view on adoption

Introduction

Tero Peltola

- Helsinki, Finland
- 30 years' experience at Nokia
 - SW developer operating systems
 - R&D management
 - Platform organization: agile introduction
 - LTE head of R&D
 - LTE head of business line
- Currently entrepreneur at mosahybrid
 - Working for fun
 - Consulting interesting projects



Nokia LTE Lessons learnt study







The material will be published in Case Studies soon!





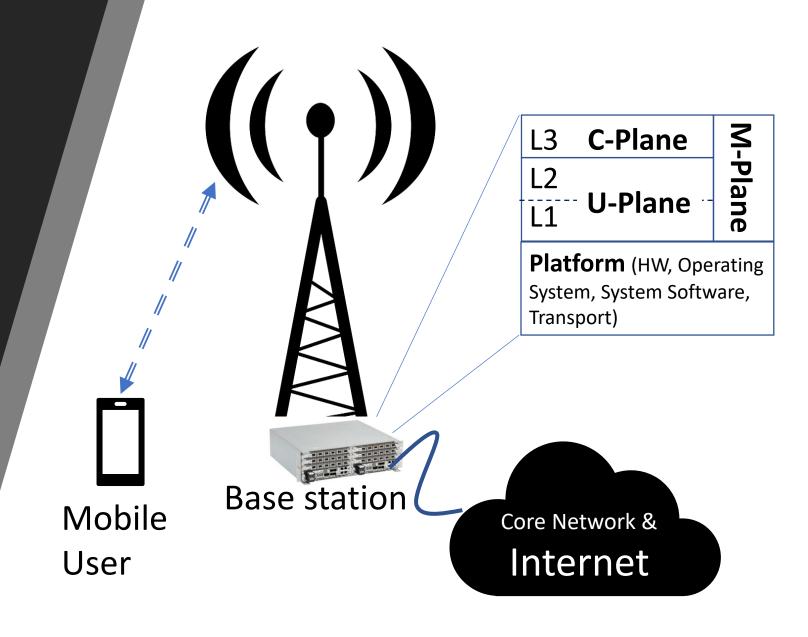
Product - Nokia LTE Basestation



Source: www.nokia.com

Product – LTE Base Station

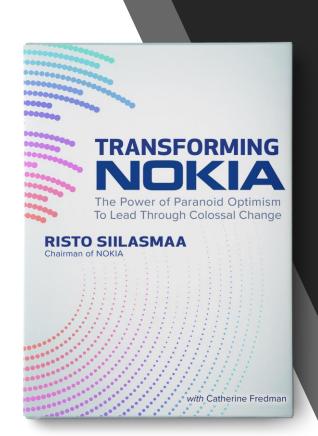
- Key product for telecom operators
- Real time embedded system
- Both HW and SW
- Separated platform and application
- Application >10MLOC



Starting Point

Nokia Business Environment

- Typical telecom business setup
 - Primary customer interface via Customer Operations
 - Product organization for
 - product management and
 - R&D
- Nokia in the middle of the enormous transformation
 - Fighting for survival during Devices exit
 - Continuous organization integrations
 - Nokia with Siemens, Motorola, Panasonic Networks, Alcatel Lucent



LTE business

- The next big thing in telecom => Fierce competition
- Not yet commercial use 3 deals done
- Top management willingness to invest in LTE

LTE in Nokia 2009

Organizational challenges

- Silo functional organization
- Complex project management structures
- Worst case 14 hand offs during development
- Long releases, long stabilization time
- Integrating teams from Siemens and Nokia

Technical challenges

- Inherited problems from earlier generations
- Code already a big mess
- No unit tests or low test automation level
- No continuous integration
- Many branches



First Steps

Our Approach

Stepwise ...and long term

- Mandatory to get releases to customers constantly
- Process or way of working –
 is not the purpose or goal
- Teams are capable to take only limited changes at time





Use Agile and LeSS

- Customer-centric
- Flexibility scope changes
- Time-to-market
- Efficiency
- Continuous Improvement

Kicking off with low hanging fruits

Need

Both for business and team:

- 1. Short term solution
- 2. Long term improvements plan&ambition

Solution

- Creating one team with one mission
- Getting customer and their needs visible to all
- Breaking silos Having e2e system thinking
 - Optimizing where it really matters
 - Phased approach
- Creating monthly rhythm
 - For planning, execution and learning

My way
in
Leading
LeSS Huge
Organization

Having purpose, highlight customers, communicate vision/ambition

Culture

Continuous learning and improvement mindset/culture

Level 1: End-to-end system view

 Certain common rules for everyone

Transparency

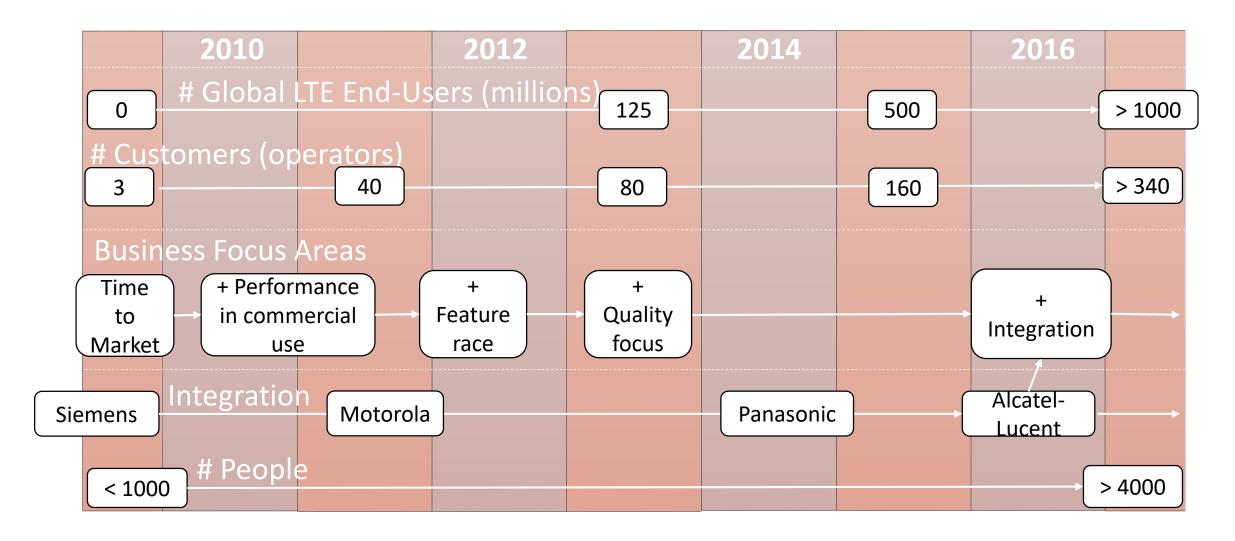
both business and execution status => risk of micromanagement

Level 2: Teams improve with their own speed

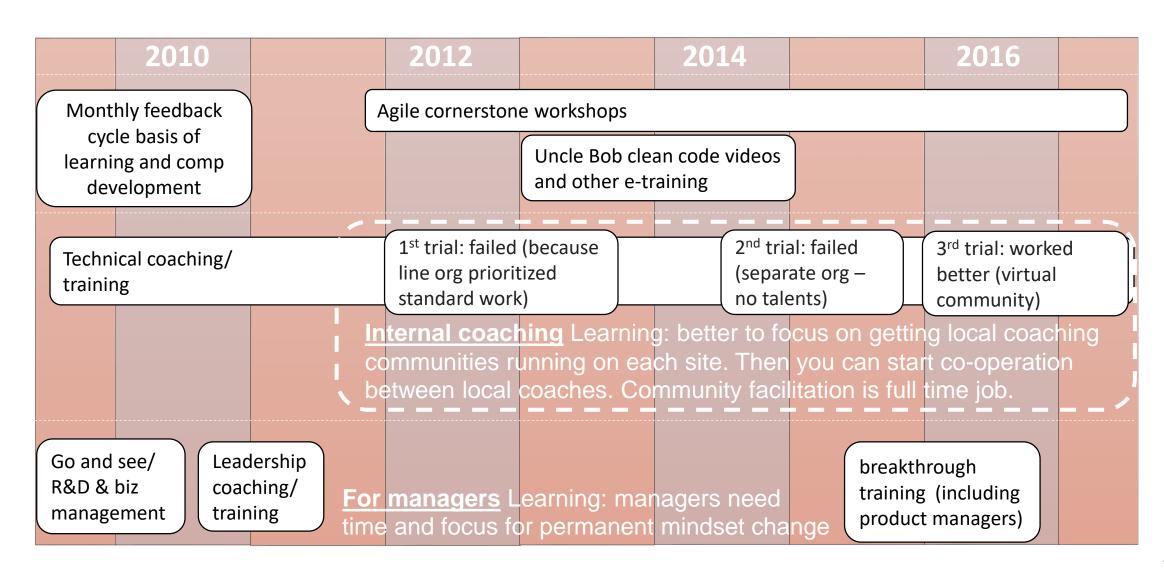
- Coaching, R&D workshops
- Go and see

Journey

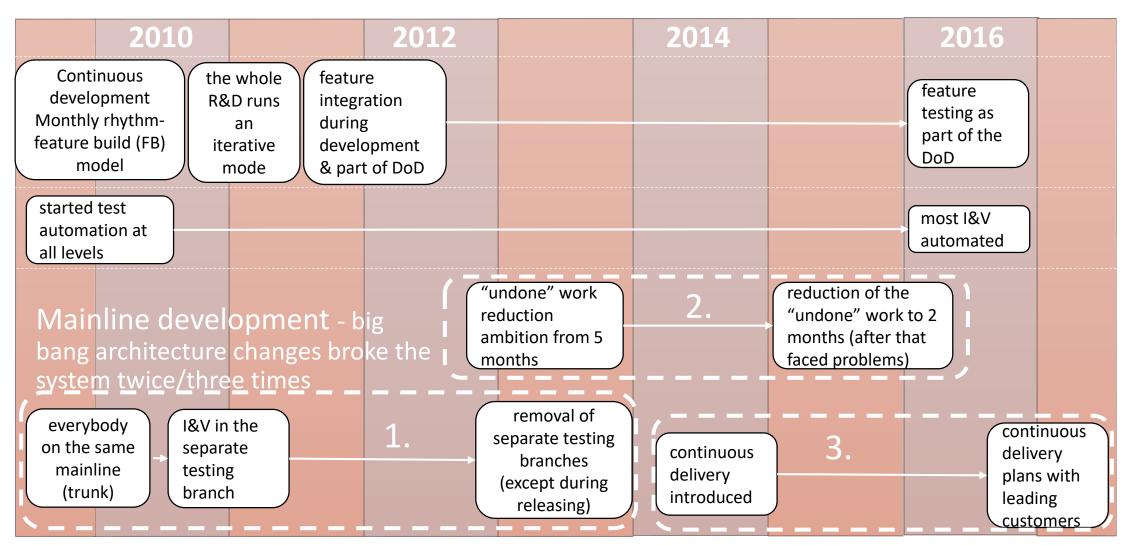
Managing exponential growth in Business



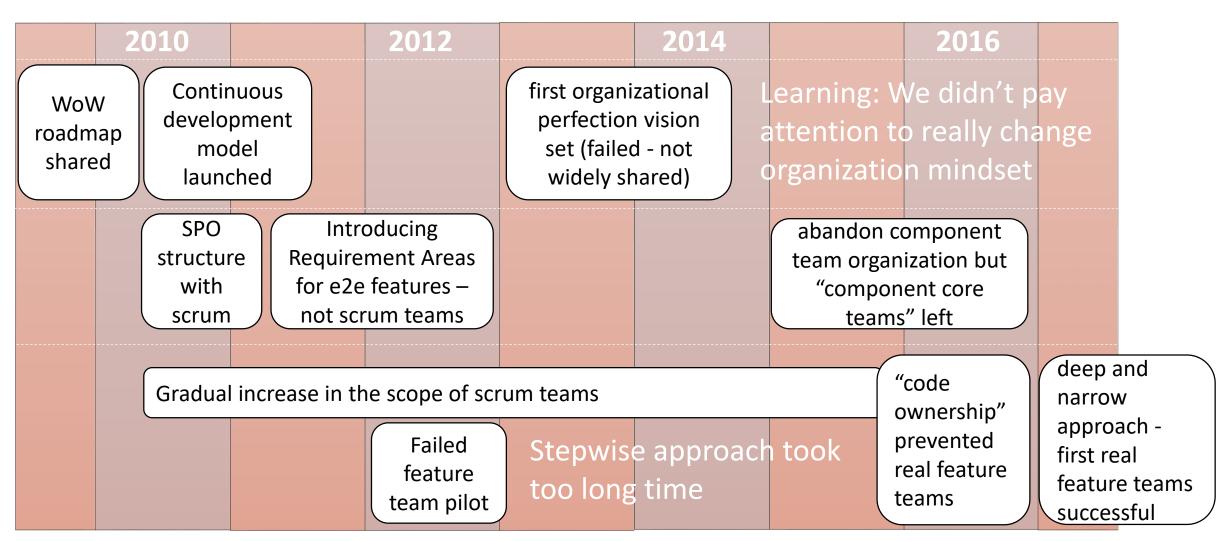
Investment in Competence Development pays back



Continuous Integration was a success – and could have been better



Way-of-Working (WoW) improvements are slow



Summary

Agile adoption enabled us to be successful in LTE business

Adoption journey was not perfect ...

... but it was enough for our purpose

Agile - LeSS Huge

Huge achievements, improvements, learnings and fun!

Summary – Nokia LTE basestation

Bonus

How to sell your ideas to an old manager like me?

- Even managers can learn,
 - be patient it takes time
- Understand both short term and long term
- Use the language I understand
- Highlight benefits in business terms: Time to market, Business case, ROI, ...
- Don't play typical "us and them" -game

Questions, comments?



Thank you!

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