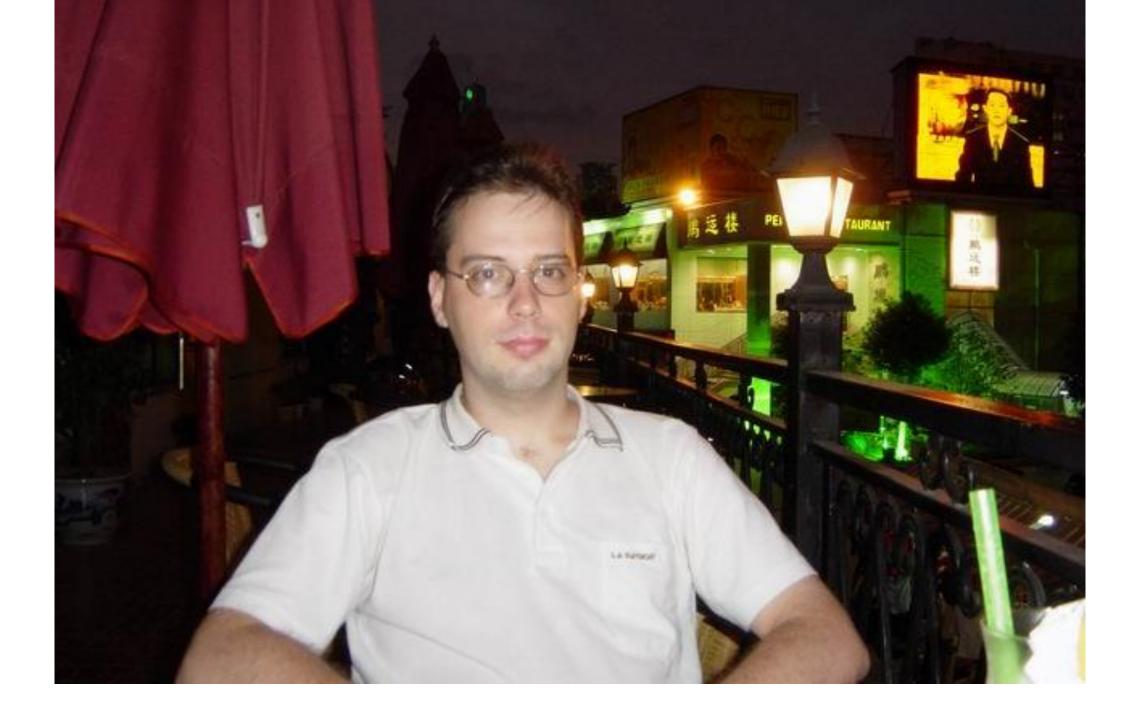
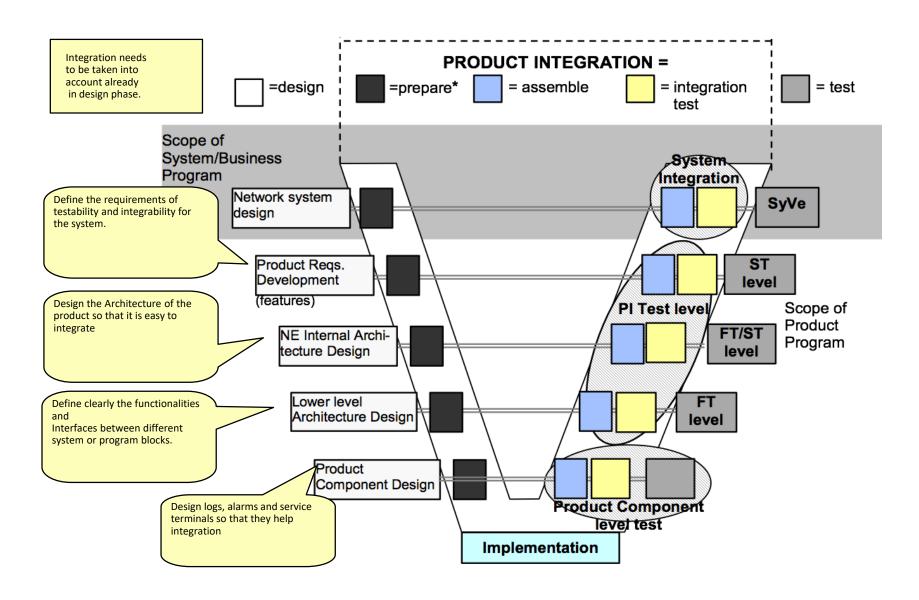
# Nokia LTE Base Station with LeSS Huge

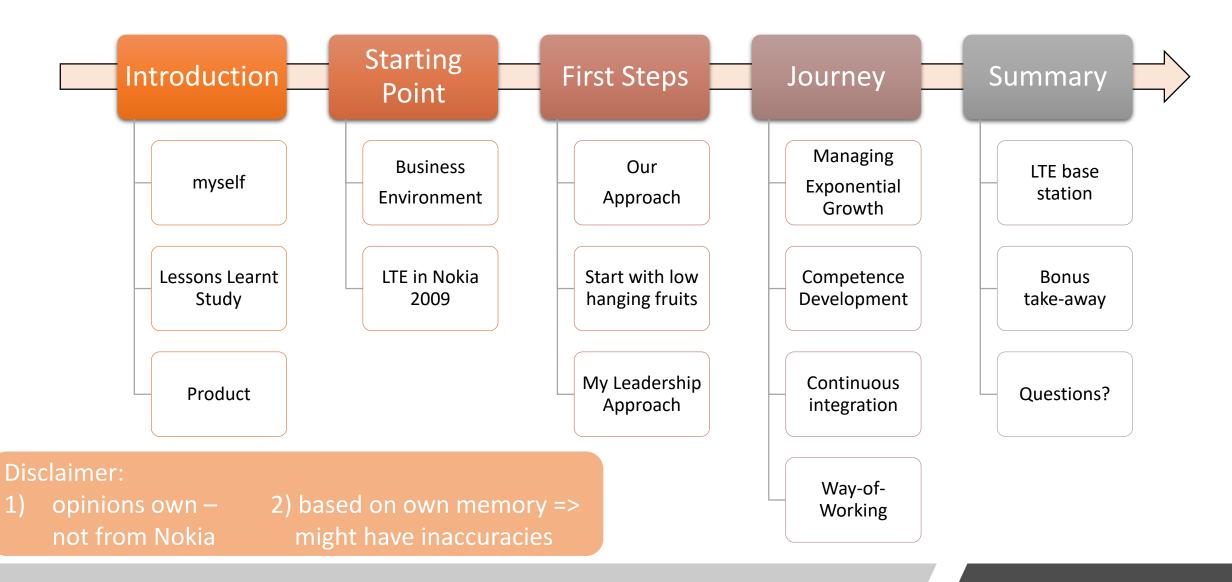
Bas and Tero
2018 LeSS Conference New York
September 13, 2018





#### Levels of integration





Storyline – Manager's view on adoption

# Introduction

### Tero Peltola

- Helsinki, Finland
- 30 years' experience at Nokia
  - SW developer operating systems
  - R&D management
  - Platform organization: agile introduction
  - LTE head of R&D
  - LTE head of business line
- Currently entrepreneur at mosahybrid
  - Working for fun
  - Consulting interesting projects



Nokia LTE Lessons learnt study







The material will be published in Case Studies soon!





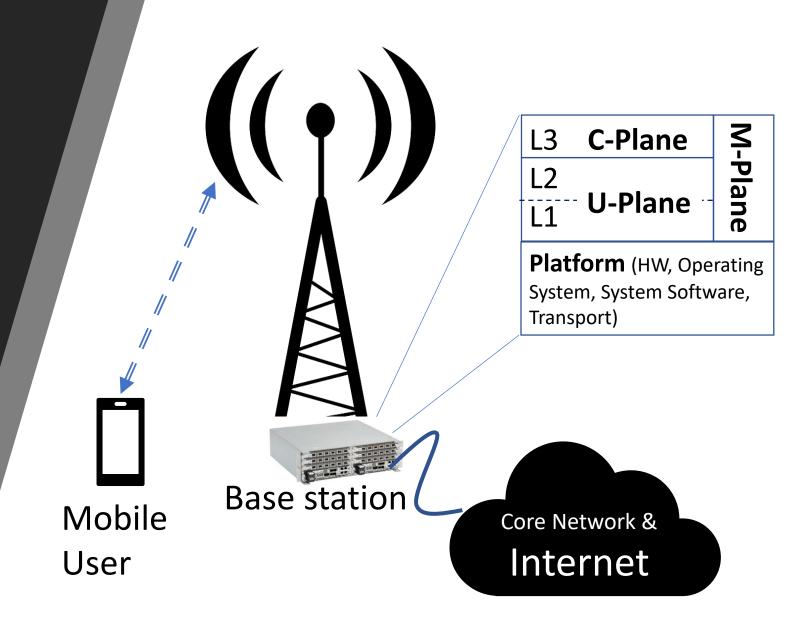
## Product - Nokia LTE Basestation



Source: www.nokia.com

# Product – LTE Base Station

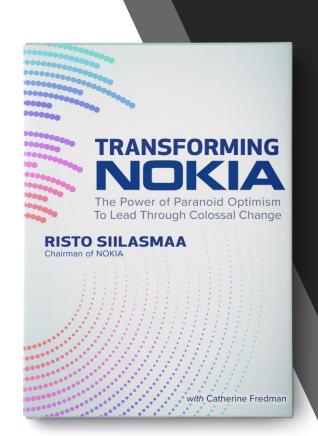
- Key product for telecom operators
- Real time embedded system
- Both HW and SW
- Separated platform and application
- Application >10MLOC



# Starting Point

## Nokia Business Environment

- Typical telecom business setup
  - Primary customer interface via Customer Operations
  - Product organization for
    - product management and
    - R&D
- Nokia in the middle of the enormous transformation
  - Fighting for survival during Devices exit
  - Continuous organization integrations
    - Nokia with Siemens, Motorola, Panasonic Networks, Alcatel Lucent



#### LTE business

- The next big thing in telecom => Fierce competition
- Not yet commercial use 3 deals done
- Top management willingness to invest in LTE

## LTE in Nokia 2009

Organizational challenges

- Silo functional organization
- Complex project management structures
- Worst case 14 hand offs during development
- Long releases, long stabilization time
- Integrating teams from Siemens and Nokia

Technical challenges

- Inherited problems from earlier generations
- Code already a big mess
- No unit tests or low test automation level
- No continuous integration
- Many branches



# First Steps

# Our Approach

#### Stepwise ...and long term

- Mandatory to get releases to customers constantly
- Process or way of working –
   is not the purpose or goal
- Teams are capable to take only limited changes at time





#### Use Agile and LeSS

- Customer-centric
- Flexibility scope changes
- Time-to-market
- Efficiency
- Continuous Improvement

# Kicking off with low hanging fruits

#### Need

Both for business and team:

- 1. Short term solution
- 2. Long term improvements plan&ambition

#### Solution

- Creating one team with one mission
- Getting customer and their needs visible to all
- Breaking silos Having e2e system thinking
  - Optimizing where it really matters
  - Phased approach
- Creating monthly rhythm
  - For planning, execution and learning

My way
in
Leading
LeSS Huge
Organization

Having purpose, highlight customers, communicate vision/ambition

#### Culture

Continuous learning and improvement mindset/culture

Level 1: End-to-end system view

 Certain common rules for everyone

#### Transparency

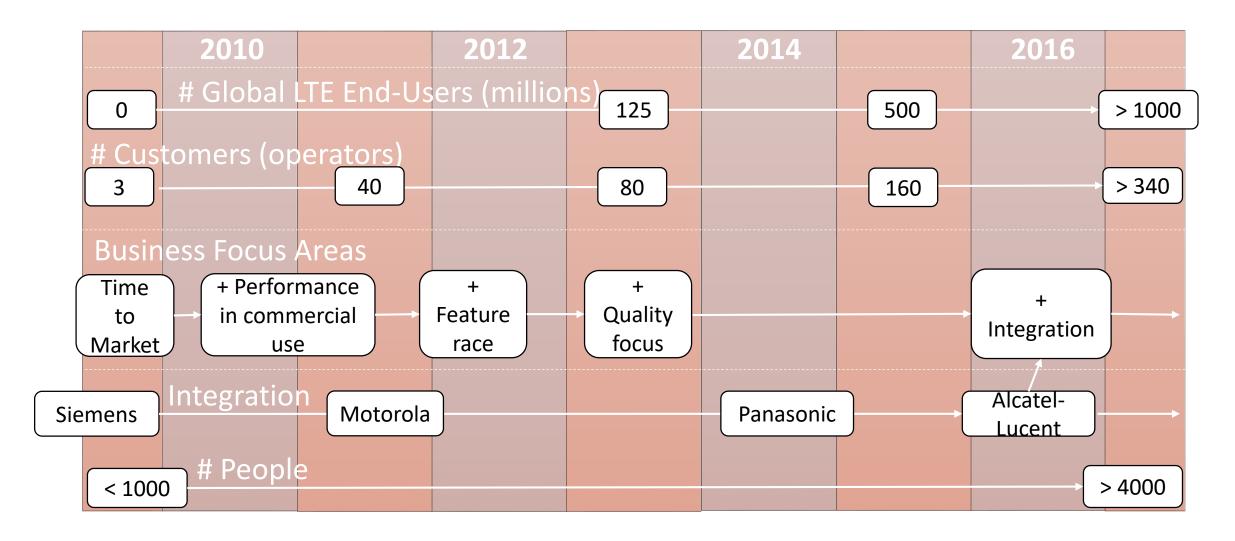
both business and execution status => risk of micromanagement

Level 2: Teams improve with their own speed

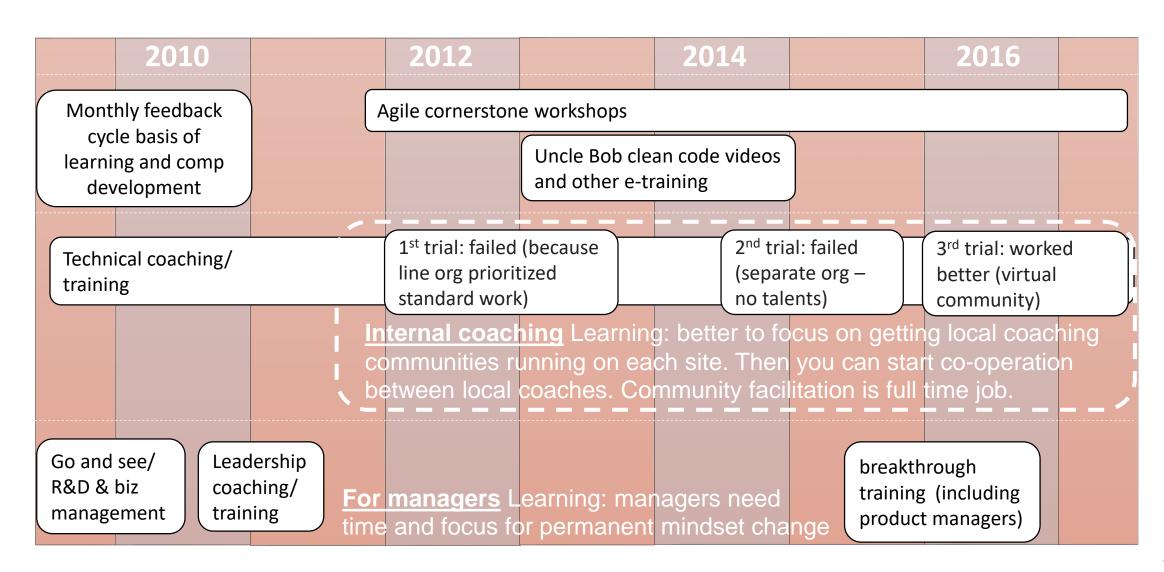
- Coaching, R&D workshops
- Go and see

# Journey

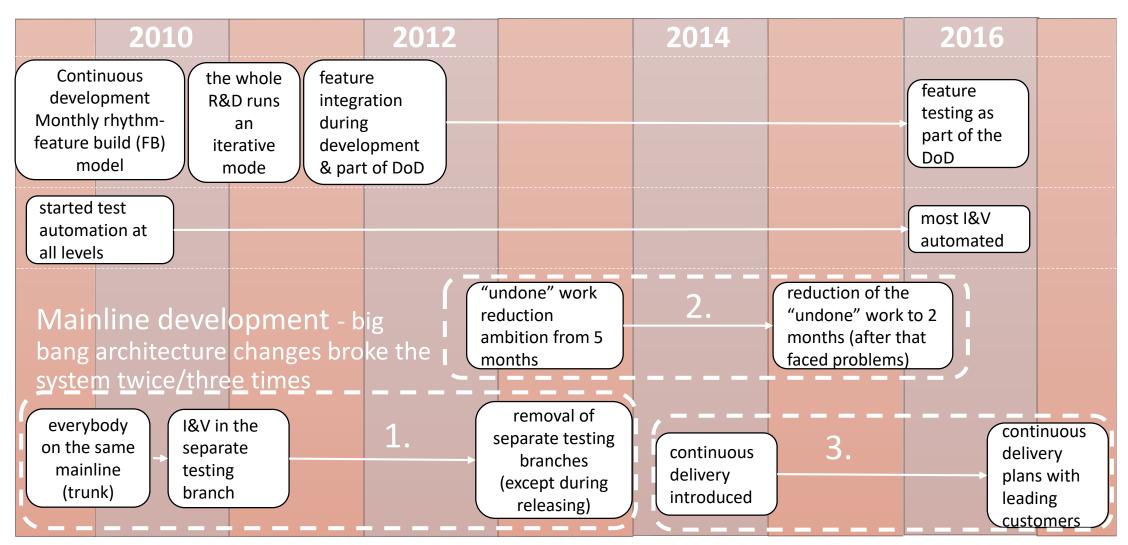
## Managing exponential growth in Business



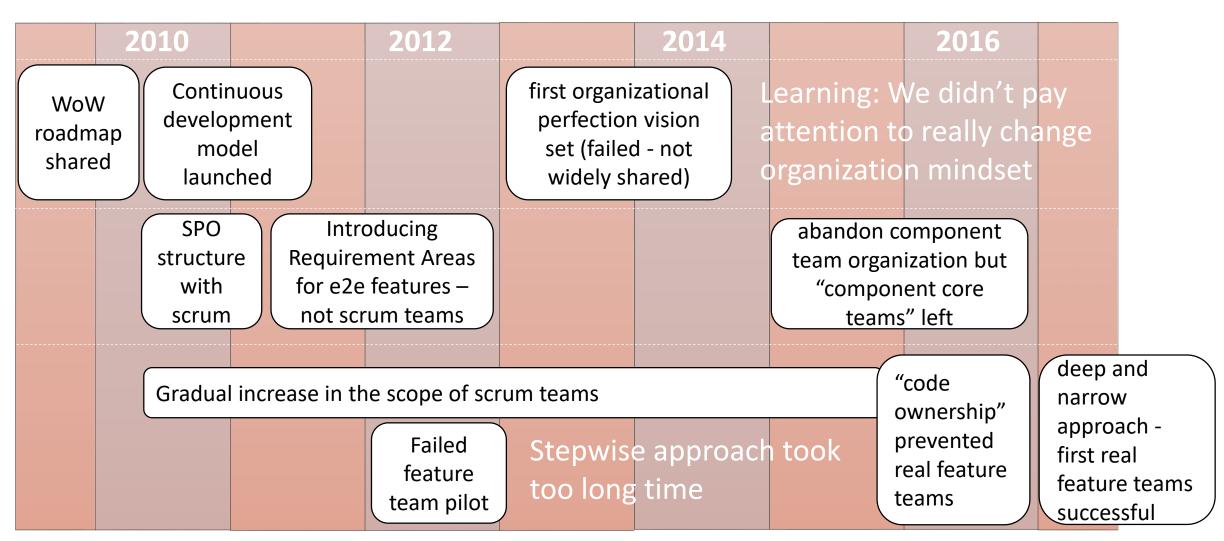
## Investment in Competence Development pays back



# Continuous Integration was a success – and could have been better



## Way-of-Working (WoW) improvements are slow



# Summary

Agile adoption enabled us to be successful in LTE business

Adoption journey was not perfect ...

... but it was enough for our purpose

Agile - LeSS Huge

Huge achievements, improvements, learnings and fun!

Summary – Nokia LTE basestation

### Bonus

How to sell your ideas to an old manager like me?

- Even managers can learn,
  - be patient it takes time
- Understand both short term and long term
- Use the language I understand
- Highlight benefits in business terms: Time to market, Business case, ROI, ...
- Don't play typical "us and them" -game

# Questions, comments?



# Thank you!

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