#### Introduction to LeSS

descaling organizations to turn on a dime for a dime



Dhaval Panchal

- \* Founder, Evolve Agility https:evolveagility.com
- \* 18 years of industry experience
- \* Practitioner, Entrepreneur, Coach, Trainer
- \* Contact: dhaval.panchal@evolveagility.com
- \* Twitter: @evolveagility











## Evolve Agility - Trainings

- \* Learning by doing
- \* Power-point free
- \* Advanced Level Scrum Master, Product Owner, Leadership trainings, and Systems Thinking





## Evolve Agility - Coaching

- \* Executive and Team level
- \* Organization design
- \* Developing internal coaching team capabilities.





### Evolve Agility - Agile Transformation

- \* Organization Assessments
- \* Agile Evolution Journey
- 🌟 Experiment based, data-driven





#### Introduction to LeSS

descaling organizations to turn on a dime for a dime



### What is Large Scale Scrum (LeSS)?

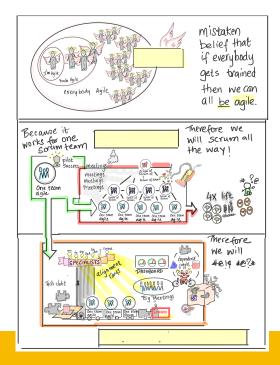
#### Organizational Design Approach to De-Scale Organizations

it's about figuring out how to apply the principles, purpose, elements, and elegance of Scrum in a large-scale context, as simply as possible.



- 7

### What is scaling?





## System Optimizing Goal

- \* Optimize for some outcome, without violating some constraints
- \* Every organization system optimizes for some goal. (Implicit or Explicit)

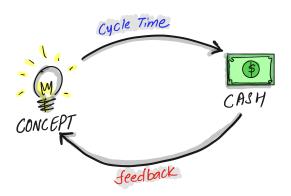




### LeSS Optimizing Goal

Turn on a dime for a dime

- \* Value delivery..therefore..decrease transaction cost
- \* Adaptability..therefore..decrease cost of change





### Impact on Transaction Cost

★ increase in # of Proxy roles



★ increase in # of Hand offs



★ increase in # of Multi-Site development teams



\* decrease in # of Dependencies



increase in # of Coordinator roles





### Impact on Cost of Change

\* Increase in Product Owner authority over backlog



\* Increase in Size of requirements batch (scope)



\* Improvement in quality of Automated tests



\* Increase in degree of team understanding of customer needs



Increase in degree of architectural coupling



#### LeSS descales organizational complexity

- Dissolving unnecessary complex organization solutions
- \* Solving in simpler ways



LeSS is for learning organization with adaptability NOT for local efficiency.



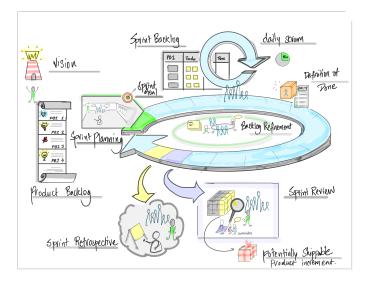
- 1

# Large Scale Scrum (LeSS) is Scrum



#### Mechanics of Scrum



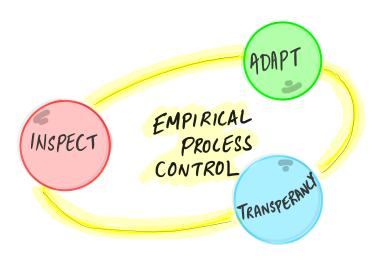




4

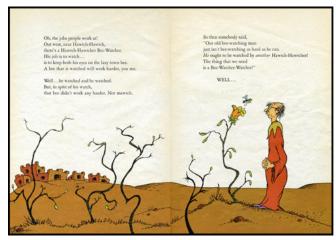
### Scaling the essence of Scrum

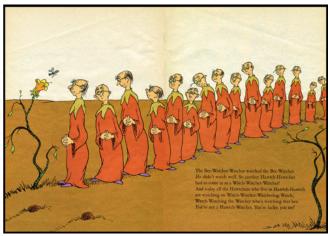






### Conventional Management

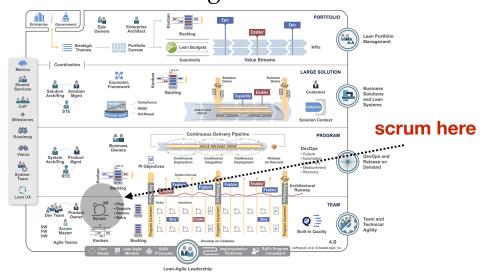




Source: https://blog.odd-e.com/yilv/2018/08/seeing-system-dynamics-in-organizational-change-4-the-best-time-to-de-scale.html

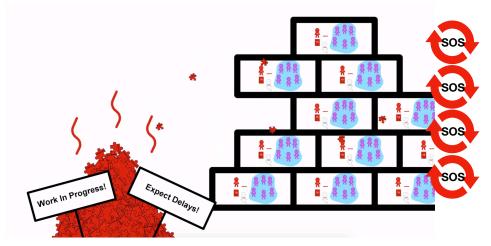


## Burying scrum under conventional management is not scaling scrum





#### Copy Paste Scrum is not Scaling Scrum



Credit: Michael James - How misconceptions about PO role harm - https://www.youtube.com/watch?v=cr2rjaGmUzo



1

## Large Scale Scrum (LeSS)



#### Do more with less ...





2

#### **Bad News**

Existing skills is #1 constraint in your organization



Functionality of a resource never improves on its own.

#### **Good News**

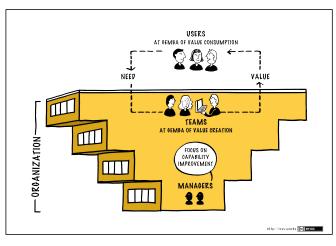
People have capability to learn new skills



Create learning wherever it is constrained



### LeSS Organization



- \* More responsible teams with fewer role distinctions
- More customer focus, more collaboration with fewer artifacts
- More learning, more ownership, more meaningful work, more fun with less process



2:

### Build up, don't ..



Mail order from outside consultants

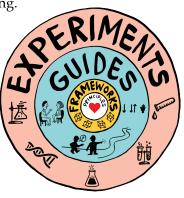


Pick and choose as if it were a buffet of best practices



### LeSS Complete Picture

Like scrum, LeSS is deliberately incomplete; it leaves space for vast situational learning.



LeSS is more than a set of principles and experiments. It also provides a framework with rules. The LeSS Rules define what is LeSS (and what isn't) and they provide a concrete framework for applying LeSS.

Within the LeSS Framework, product groups can apply the experiments and discover what works best for them at a certain moment.



21

#### Change the change

Any attempt at real change will be derided as "purist", "impractical", "unnecessary"

#### Larman's Laws of Organizational Behavior

(Spanish translation)(Russian translation) (Japanese translation)(Persian/Farsi translation)(Polish translation)(Portuguese translation)

After decades of observation and organizational consulting, here are Larman's Laws of Organizational Behavior. These are observations rather than laws to follow:)

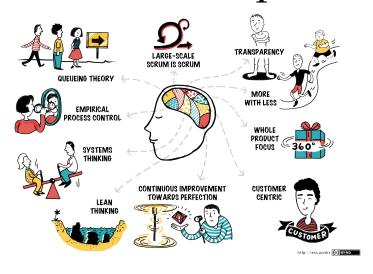
- 1. Organizations are implicitly optimized to avoid changing the status quo middle- and first-level manager and "specialist" positions & power structures.
- 2. As a corollary to (1), any change initiative will be reduced to redefining or overloading the new terminology to mean basically the same as status quo.
- 3. As a corollary to (1), any change initiative will be derided as "purist", "theoretical", "revolutionary", "religion", and "needing pragmatic customization for local concerns" which deflects from addressing weaknesses and manager/specialist status quo.
- 4. As a corollary to (1), if after changing the change some managers and single-specialists are still displaced, they become "coaches/trainers" for the change, frequently reinforcing (2) and (3).

#### 5. Culture follows structure.

Elaboration on law 5: A longer form is, In big established groups, culture/behavior/mindset follows changes in the organizational system and design. That is, if you want to really change culture, you have to start with changing the organizational system (groups, teams, roles and responsibilities, hierarchies, career paths, policies, measurement and reward mechanisms, etc), because culture does not really change otherwise. Said another way, the organizational system is strongly influential on mindset and behavior.



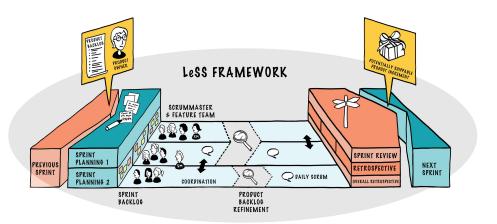
### LeSS Principles





2

#### LeSS Framework

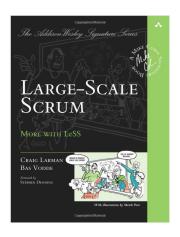


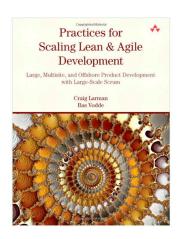
http://less.works (cc) BY-ND

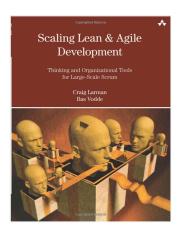


#### Learn More

#### https://less.works









29

#### Certified LeSS Practitioner Course

Mar 9-11, Austin, TX - brought to you by Evolve Agility:

https://evolveagility.com/event/certified-less-practitioner-principles-to-practices-by-evolve-agility-austin-mar2020/

#### **Discount Code: AGILEAUSTIN10**



Craig Larman
Co-creator of LeSS

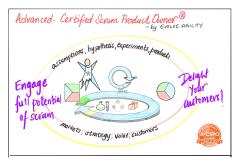




#### Learn More

Feb 27-28, Austin, TX.

April 03-04, College Station, TX





https://evolveagility.com/event/advanced-certified-scrum-product-owner-a-cspo-austin-tx/

https://www.eventbrite.com/e/lone-star-agile-coaches-camp-2020-college-station-tx-tickets-84755797873



2

Q&A

