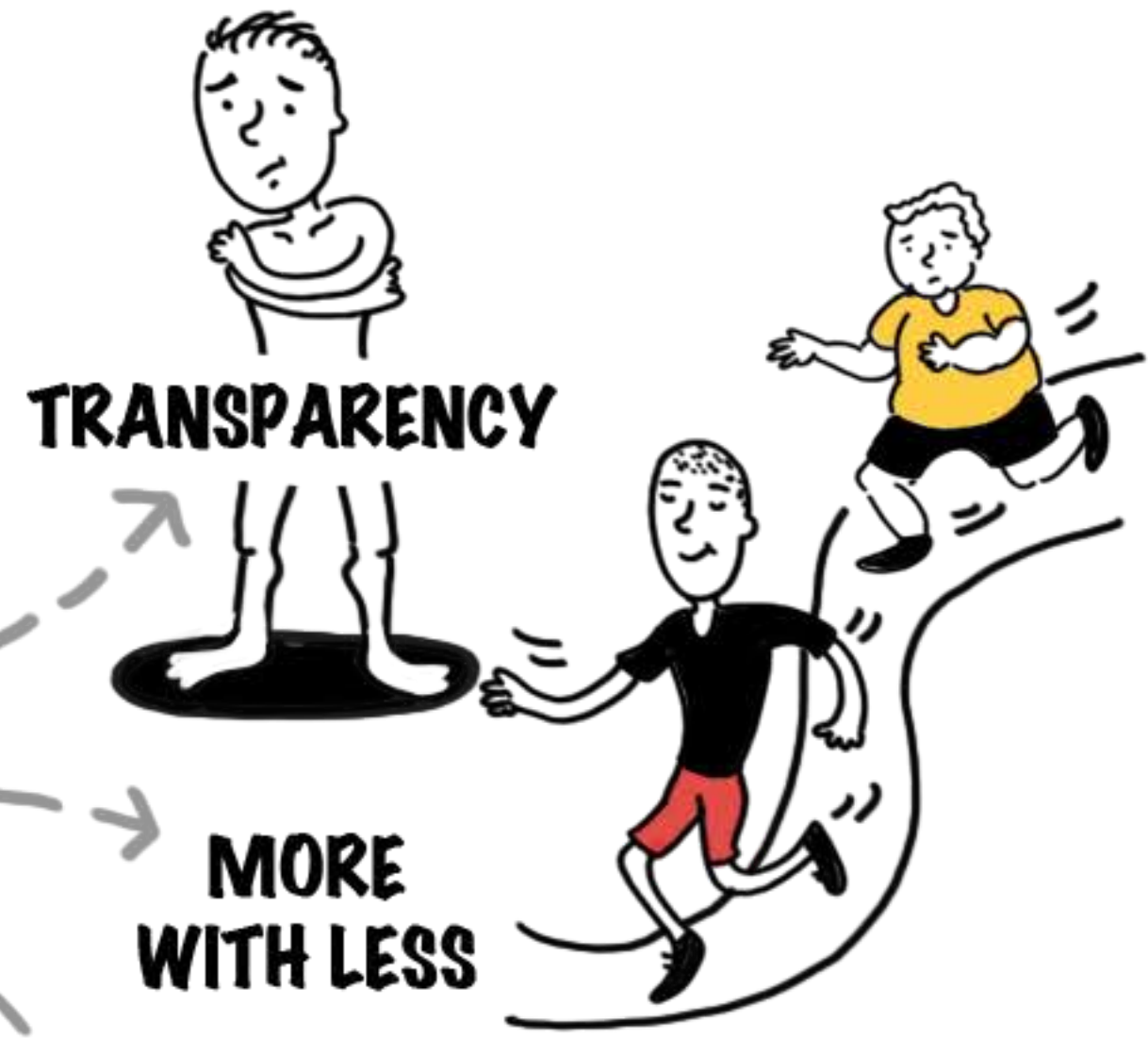




**QUEUEING THEORY**



**LARGE-SCALE SCRUM IS SCRUM**



**TRANSPARENCY**

**MORE WITH LESS**



**EMPIRICAL PROCESS CONTROL**



**WHOLE PRODUCT FOCUS**



**SYSTEMS THINKING**

**CONTINUOUS IMPROVEMENT TOWARDS PERFECTION**



**CUSTOMER CENTRIC**



**LEAN THINKING**