

PORT OF ROTTERDAM
WORLD CLASS PORT, WORLD CLASS SOFTWARE?

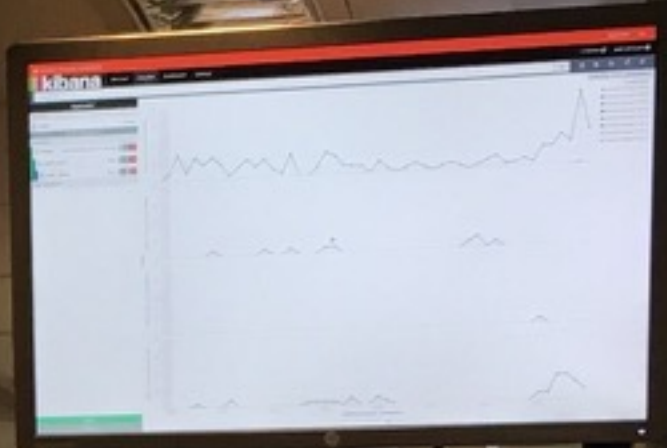




VALET
PARKING







Services Dashboard	
service-observability	service-observability-feedback
service-observability-v2	service-observability-v2-feedback
service-observability-v3	service-observability-v3-feedback
service-observability-v4	service-observability-v4-feedback
service-observability-v5	service-observability-v5-feedback
service-observability-v6	service-observability-v6-feedback
service-observability-v7	service-observability-v7-feedback
service-observability-v8	service-observability-v8-feedback
service-observability-v9	service-observability-v9-feedback
service-observability-v10	service-observability-v10-feedback
service-observability-v11	service-observability-v11-feedback
service-observability-v12	service-observability-v12-feedback
service-observability-v13	service-observability-v13-feedback
service-observability-v14	service-observability-v14-feedback
service-observability-v15	service-observability-v15-feedback
service-observability-v16	service-observability-v16-feedback
service-observability-v17	service-observability-v17-feedback
service-observability-v18	service-observability-v18-feedback
service-observability-v19	service-observability-v19-feedback
service-observability-v20	service-observability-v20-feedback

HaMIS 6.32.42 20151112-1445 :: Rotterdam

BestandProfielGegevensVensterHelp

HavenkaartZoekenMeldingen overzichtReizenDashboard

Dashboard

Dashboard voor Verkeer

I & D Operationeel

So	ETA MC	Scheepsnaam	Roeplette	Type schi	Lengte	Diepgar	Herkomst	Bestemming	Orders	Bijzo
...	17 nov 12:30	MARGRETHE ...	OWYZ2	GEN C...	399,...	14,10...	Le Havre	EUROH APM TERMINALS	GANGWAY DO...	
...	17 nov 20:30	AS MORGANA	A8VD6	GEN C...	262,...	8,80 m	Felixstowe	WAALH P6 UNIPORT ZZ	GANGWAY DO...	
...	17 nov 14:00	SEA IRIS	3EXY4	BULK	189,...	10,29...	Rosario	CALNK EECV MIDDEN	MOET DIRECT ...	i
...	17 nov 13:10	EVANTHIA	9HA2921	BULK	185,...	11,07...	Odessa	VULCH RBT	TIJ ING VULCA...	i
...	17 nov 12:15	HANNI	DHMW	GEN C...	118,...	6,10 m	Tananger	MOERD CINSTH CCT DK		i
...	17 nov 13:30	SAMSKIP CO...	V2BT6	GEN C...	140,...	5,80 m	Hull	BEATH RST ZZ		
...	17 nov 16:00	NEW HYDRA	HPDA	BULK	292,...	17,30...	Galle	MISSH EMO PLAATS 4	MOET UITW ME...	
...	17 nov 12:00	NAVION SCA...	C6XS4	TANKER	264,...	14,20...	Mongstad	PET 8 MOT 1	ORDERS VERV...	
...	17 nov 12:15	BOMAR MERC...	9HA2880	TANKER	119,...	6,70 m	Fawley	PET 2 B 50		
...	17 nov 12:00	MTM GIBRAL...	9V9575	TANKER	141,...	8,30 m	Antwerpen	TORTH VOPAK TTR 1	UITW SOUTHE...	i
...	17 nov 16:00	ATLANTIC CA...	VRFG4	TANKER	184,...	10,70...	Santa Marta	BOTLK CARGIL 1 Z-STG		i
...	17 nov 16:00	STOLT INNOV...	ZCSP7	TANKER	176,...	7,50 m	Houston	CHEMIEH RUBIS STG 2		i
...	17 nov 13:00	EPIC ST. JOHN	3FVE8	TANKER	99,9...	5,00 m	Rotterdam	CHEMH AKZO VC STG	MOET DIREKT ...	i
...	17 nov 13:15	STOLT CAPA...	ELS9	TANKER	176,...	12,10...	As Suways (S...	VLDGN NM VOPAK 624		i
...	17 nov 12:30	GULF CASTLE	C6X06	TANKER	228,...	7,60 m	Gibraltar	PET 7 VOPAK 1 WZ VP	MOET DIREKT ...	

Ankerliggers

Scheepsnaam	Ankergebied	Anker neer	Roepletters	Anker op	Orders	Bestemming	Bijzonderhe	Acties	Bestelstatus
TILDA KOSAN	4 OOST	17 nov 12...	ZIQT4		T.N.O.B....	MOERD H...			
MOEN ISLAND	5	14 nov 20...	V7ES7						
BRITISH EAGLE	3 NOORD	17 nov 01...	MGSM5		T.N.O.B....	PET 7 ETT...			
SCT MONTE R...	5	17 nov 10...	HBHB						
BESIKTAS GA...	4 OOST	16 nov 16...	9HA2226		T.N.O.B....	PET 1 KO... vts-ma- e...			
CANSU Y	5	15 nov 08...	9HVX9		T.N.O.B....	PET 3 VOP...			
SHAGANGFIR...	3 ZUID	11 nov 04...	3FDQ6		UITW E...	CALNK EE...			
SILVER PHILIP...	4 WEST	17 nov 10...	V7KI9		T.N.O.B....	PET 2 SHE...			
SHANDONG H...	4 WEST	16 nov 16...	VRNC6		T N O B ...	MISSH EM...			
SOLERO	5	16 nov 06...	SFAP		T.N.O.B....	CALNK ET...			

V & U Reizen Besteld

Soo	Begin	Scheepsnaa	Roeplette	Type schij	Lengte	Diepgang	Herkomst	Bestemming	Akkoor	Bijzond
-----	-------	------------	-----------	------------	--------	----------	----------	------------	--------	---------

Nautische informatie

Zichtbeperking

Mistregeling

EP / BO / ST

Stormregeling

Wind

ZW - 9 Bft

Klein

Alles

Loodsdienst

Slepers EP / BS

Roeliers EP / BS

Tijlschepen

ETA MC	Scheepsnaam	Roepletters	Type schip	Lengte	Diepgang	Herkoms	Bestemr	Orders	Akkoord
17 nov 08:00	CMA CGM JADE	V7NX2	GEN CARGO	260,66...	11,70 m	Tilbury	WAAL...		Ja
17 nov 20:30	AS MORGANA	A8VD6	GEN CARGO	262,08...	8,80 m	Felixst...	WAAL...	GANG...	Ja
18 nov 20:00	SAFMARINE HIG...	V7ZU2	GEN CARGO	270,06...	10,50 m	Algeciras	WAAL...		Nee
17 nov 13:10	EVANTHIA	9HA2921	BULK	185,05...	11,07 m	Odessa	VULC...	TIJ IN...	Ja
17 nov 16:00	NEW HYDRA	HPDA	BULK	292,00...	17,30 m	Galle	MISS...	MOET...	Ja
16 nov 15:15	ANTON	V2GR6	GEN CARGO	90,00 m	6,15 m	Kristia...	KON...	UITW...	Ja
18 nov 04:00	ISABELLA	9HSL7	TANKER	244,00...	12,00 m	Vysotsk	WER ...		Nee
19 nov 10:04	KAVO MANALI	V7CO6	BULK	225,00...	12,40 m	Salvador	WAAL...		Nee

Bijzonder transport

ETA MC	Scheepsnaam	Roepletters	Type schip	Lengte	Diepgang	Herkomst	Bestemmi	Akkoord
17 nov 08:02	AMT COMMANDER	XXXX	PONTOON	121,97 m	2,20 m	Vigo	WER 2 ...	Ja

Verbonden





PRODUCT BACKLOG & REFINEMENT

'Get your stories straight'







VISION BOARD



Ontwikkel één gegarandeerde, betrouwbare en valige gegevensuitwisseling tussen Hamas en ~~andere~~ andere partijen.



TARGET GROUP

3 mo

Security officer

behaviors

Wij: HAMIS now TEAM

Hammer
A/R

Portbase

A/Ral
instatallations

DWH
(BI)

App &
warehouse
Platform

[illegible]

NEEDS

Systemer/
Software
up-to-date

Minimale/
geen extra
kosten voor
beheer/
onderhoud

Vrij bijhouden

Sealtek

lastly coupled

Automatic pressure

2000 a day

continuous

dependent system

An error with 1000 in million

real time

Sufficiently small amount

Handwritten code

What might

Distributed system

Logging with timestamps/claims

behavior of many components in a busy system

over multiple head

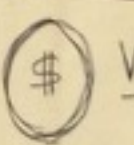
can be better

in fact

Distributed system from open architecture



PRODUCT

[illegible]

VALUE

[illegible]

PRODUCT ROADMAP

Icon	2 sprints	2 sprints	2 sprints	2-4 sprints
Icon	"Hid Nest"	"Coconut"	"Stardust"	"Pine"
Icon	<ul style="list-style-type: none"> • Continuous Delivery • Agile/CI • Zentrale buildlog/infrastructure 	<ul style="list-style-type: none"> • Zentrale buildlog/infrastructure • Continuous Delivery 	<ul style="list-style-type: none"> • Continuous Delivery • Continuous Delivery 	<ul style="list-style-type: none"> • Continuous Delivery • Continuous Delivery
Icon	<ul style="list-style-type: none"> • Release deployment • Release deployment • Release deployment • Release deployment 	<ul style="list-style-type: none"> • Release deployment • Release deployment 	<ul style="list-style-type: none"> • Release deployment • Release deployment 	<ul style="list-style-type: none"> • Release deployment • Release deployment
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Icon	<ul style="list-style-type: none"> • Release deployment • Release deployment • Release deployment • Release deployment 	<ul style="list-style-type: none"> • Release deployment • Release deployment 	<ul style="list-style-type: none"> • Release deployment • Release deployment 	<ul style="list-style-type: none"> • Release deployment • Release deployment

Sprint 130

housekeeping PPDW mutations

Lengte en Diepgang in kolommen opnemen bij ankerliggers	506
Housekeeping Datawarehouse	702
User Story	504
2	

Sprint 131

beheer

Sprint 132 Kest + Ord in New

Sprint 133 2016 Hani 70

ROAD MAP

1	2	3	4	5	6	7	8	9	10
11	12	13	14	15	16	17	18	19	20
21	22	23	24	25	26	27	28	29	30
31	32	33	34	35	36	37	38	39	40
41	42	43	44	45	46	47	48	49	50
51	52	53	54	55	56	57	58	59	60
61	62	63	64	65	66	67	68	69	70
71	72	73	74	75	76	77	78	79	80
81	82	83	84	85	86	87	88	89	90
91	92	93	94	95	96	97	98	99	100

Controleren AP op UI omgeving

User Story

3

Aanpassen Lengte en Breedte schip bij Overbalkcombinaties

User Story

2

Aanpassen Bestelstatus naar Onbekend

User Story

2

Aanpassen Bestelstatus naar Onbekend

User Story

2

beheer

Aanpassen Bestelstatus naar Onbekend

User Story

2

Aanpassen Bestelstatus naar Onbekend

User Story

2

Key Eps

BEHEER

Zusterschepen

User Story

5

Vrije tekst

User Story

1

Opruimen 'bode' code referentie beheer-schepen

User Story

2

beheer

audit trail gebruikt

User Story

5

Vereenken nieuwe ISP gegevens

User Story

706

bestaande berichten blijven werken

User Story

705

opruimen en conversie

User Story

704

Aanvullende gegevens

User Story

702

Beheer te bevestigen bevestiging

User Story

651

Tussen overnemen clearance status security

User Story

645

Tussen overnemen clearance status security

User Story

646

Tussen overnemen clearance status security

User Story

645

Tussen overnemen clearance status security

User Story

646

Tussen overnemen clearance status security

User Story

645

Tussen overnemen clearance status security

User Story

646

Tussen overnemen clearance status security

User Story

645

Tussen overnemen clearance status security

User Story

646

Tussen overnemen clearance status security

User Story

645

Tussen overnemen clearance status security

User Story

646

audit trail helemaal op de deployen

User Story

890

beheer

Vastleggen status clearance op Security

User Story

652

af rond

Plan van wer

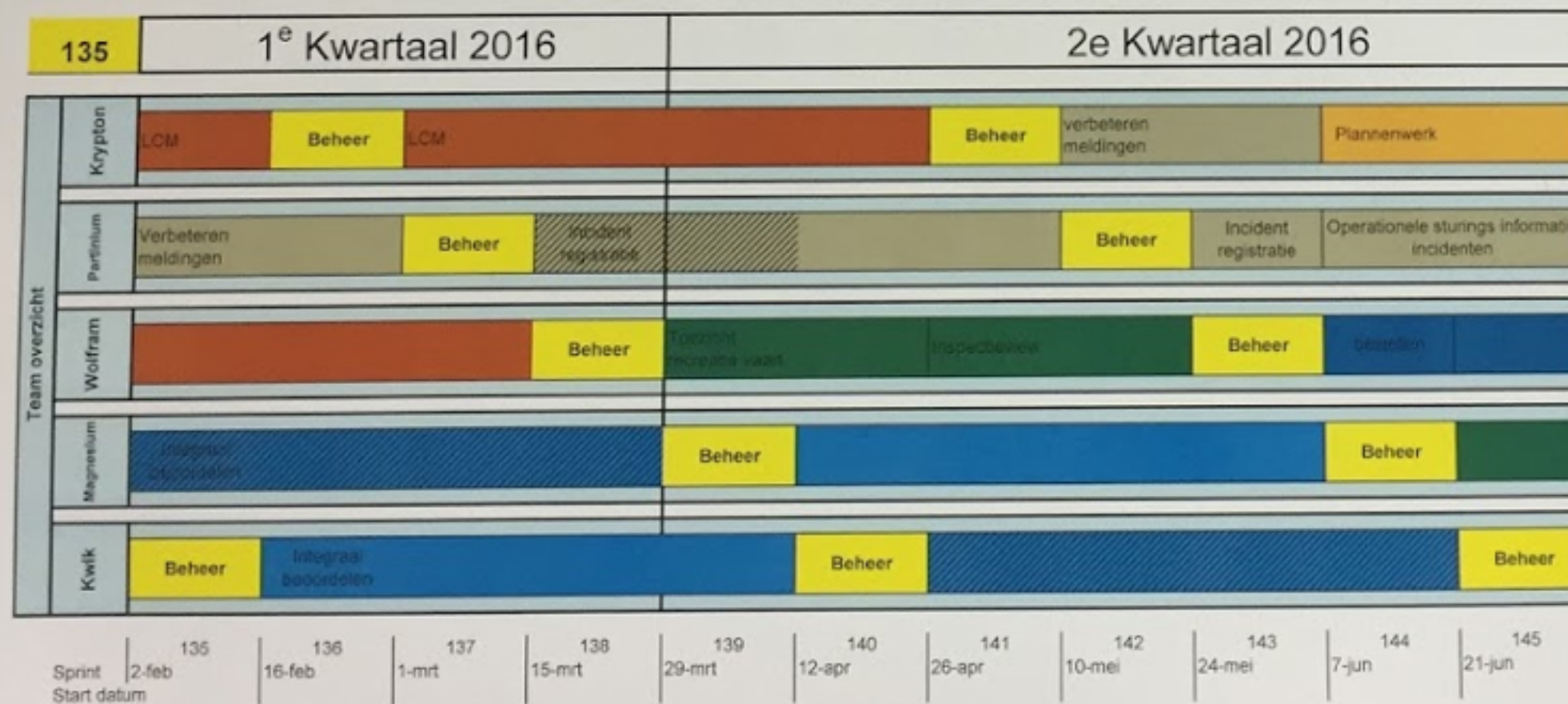
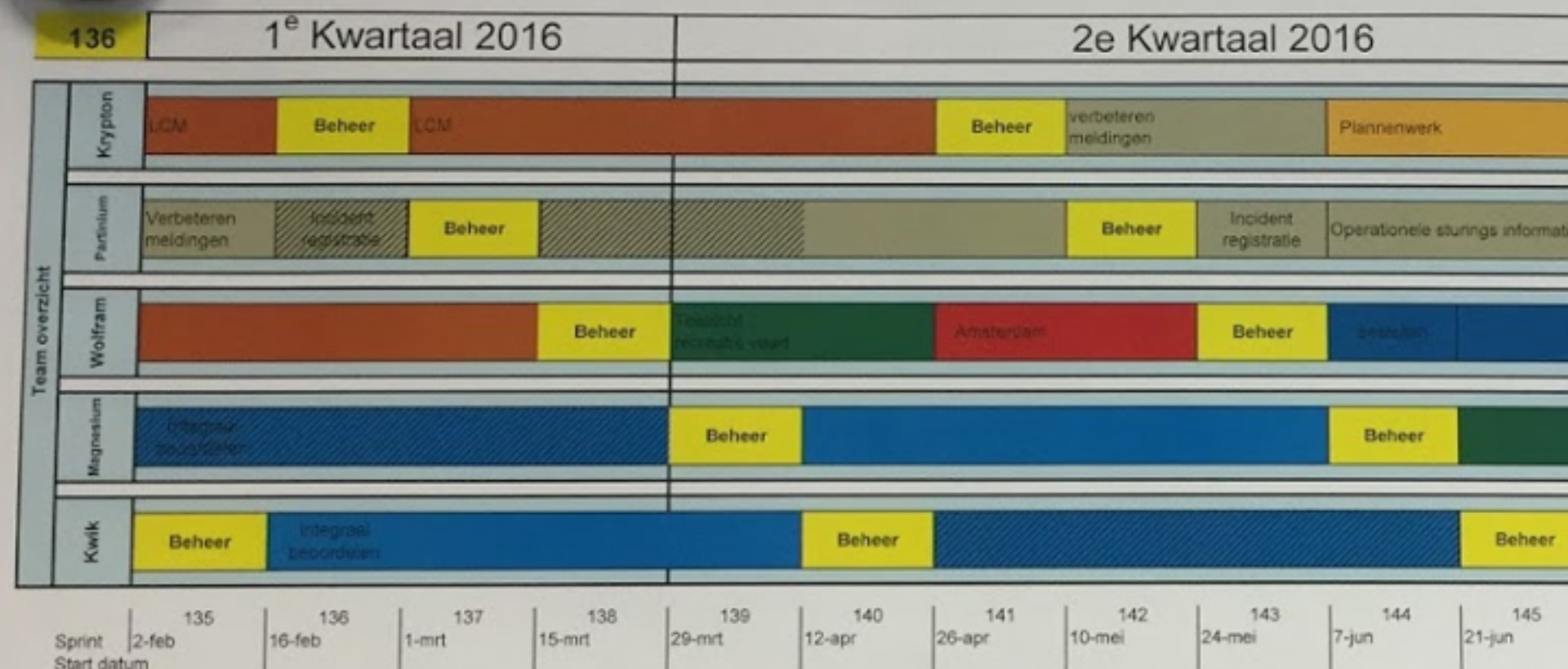
los database schema

User Story

280

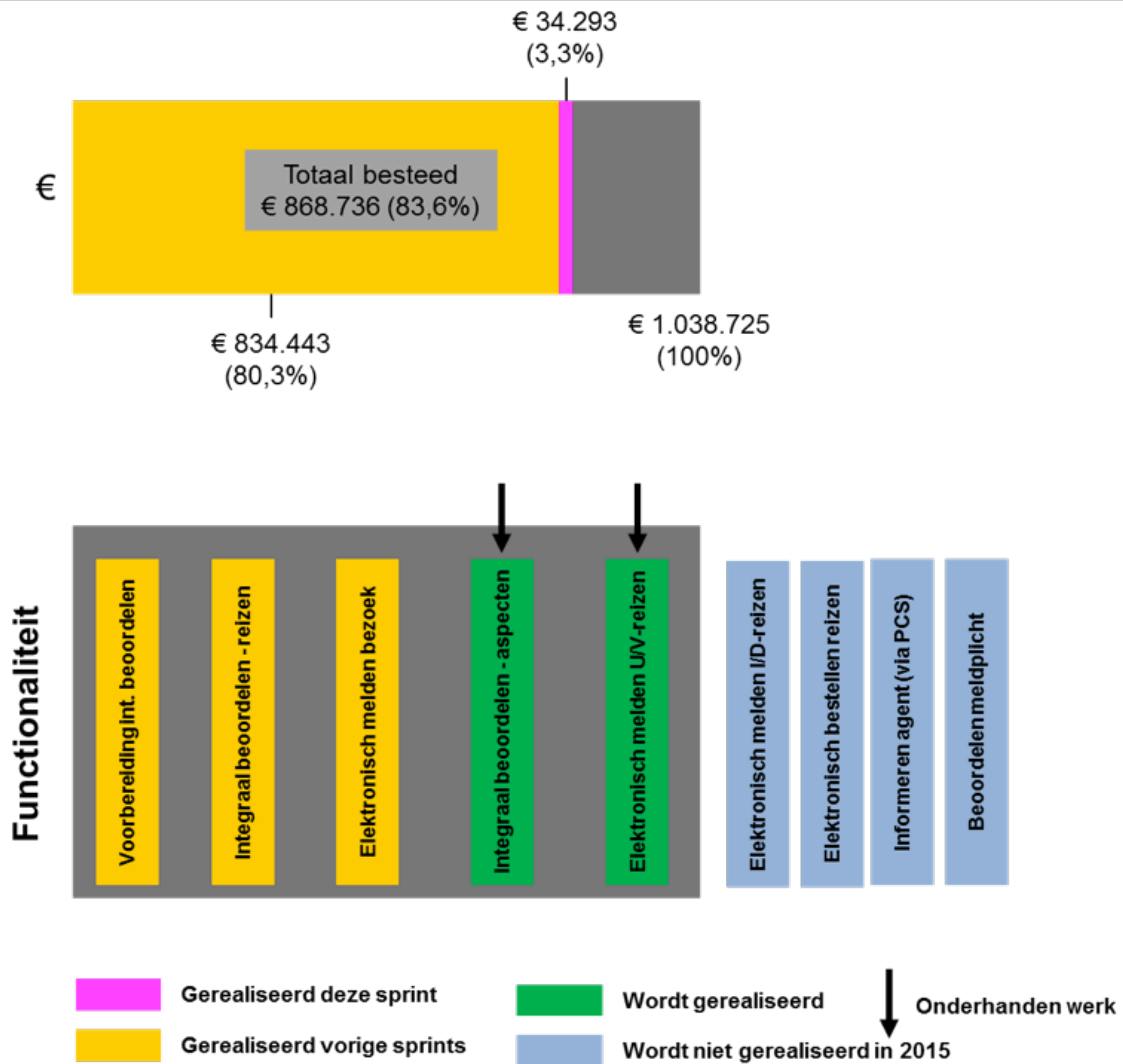


ROAD MAP



Release train	FR	Proces eigenaar Rotterdam	Amsterdam	R
Vereniging Rug. 3.3.4.2	L.v Waasdijk	R. Gutteling	A. Mulder	Ruit
Incident registratie	C.vd Weerd	M. v Kampen	A. Mulder	Ruit
Toespraak v.a.	R.v.Eijk	M. Sagel / H.Verweij	A. Mulder	Ruit
Management info / PPI	R. Slegtenhorst	M. v Kampen	E. Koster	Arm
Plannen werk	C. vd Weerd	M. Sagel	A. Mulder	Ruit
Integrale beoordelen	R.v. Eijk	R. Gutteling	A. Mulder	Ruit
Beheer	H. Vane	Y. Hmamouch		Arm
LCM	A. v. Deijl	Y. Hmamouch		Arm
Amsterdam: Speciaal	L. Egberts	nvt	A. Mulder	Arm
Externe projecten	A. v. Deijl			Arm

Thema	Business Value	Klaar? <i>om te starten met bouw</i>	Deadline?
Agent Connected	13	Lijkt zeer kan verschillen. na Livegang 7 Dec:	
Binnenvaart	8	Q3/4	
Toezichtvisie	13	Direct.	
Incidentregistratie	^A 5 ^R 13	Q1	
Managementinformatie	13	Doorlopend.	
Plannen werk	5/8	Q1 / Direct.	
Vessel Traffic Planning	20	Gefaseerd Q4. <i>gecumuleerd</i> Verder uitwerken	na agent compleet.
PPI	13	Q1	



The certification body of TÜV Informationstechnik GmbH hereby awards this certificate to the company

Havenbedrijf Rotterdam N.V.
Wilhelminakade 909
3072AP Rotterdam
The Netherlands

to confirm that its software product

HaMIS, version 1.30.0

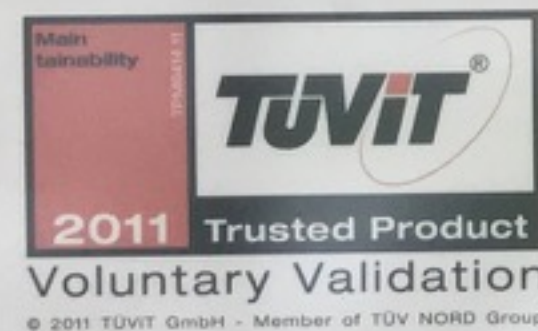
fulfils all requirements of the SIG/TÜVIT Evaluation Criteria

Trusted Product Maintainability V3.0
Level: ★★★★★ (5 stars)

of Software Improvement Group and TÜV Informationstechnik GmbH. The requirements are summarized in the appendix to this certificate.

The appendix is part of the certificate and consists of 4 pages.

The certificate is valid only in conjunction with the corresponding evaluation report until 2013-07-31.



Certificate-Registration-No.:
TUVIT-TPM6414.11

Essen, 2011-08-11

Dr. Christoph Sutter

Dr. Christoph Sutter
Head of Certification Body

TÜV Informationstechnik GmbH
Member of TÜV NORD Group
Langemarkstr. 20
45141 Essen, Germany
www.certuvit.de



Software Improvement Group
Amsterdam, The Netherlands
www.sig.eu

Certificate

The certification body of TÜV Informationstechnik GmbH hereby awards this certificate to the company

Havenbedrijf Rotterdam N.V.
Wilhelminakade 909
3072AP Rotterdam
The Netherlands

to confirm that its application software

HaMiS, version 5.12.0

fulfils all requirements of the SIG/TÜVIT Evaluation Criteria

Trusted Product Maintainability V6.1
Level: ★★★★★ (4 stars)

of Software Improvement Group and TÜV Informationstechnik GmbH. The requirements are summarized in the appendix to this certificate.

The appendix is part of the certificate and consists of 4 pages.

The certificate is valid only in conjunction with the corresponding evaluation report until 2016-05-31.



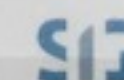
Certificate-Registration-No.:
TUVIT-TPM6429.14

Essen, 2014-05-07

Dr. Christoph Sutter

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Software Improvement Group
Amsterdam, The Netherlands
www.sig.eu

Certificate





EXPLORING USER STORIES & FEEDBACK

'Lost in translation?'

EXPLORING USER STORIES

current way of working,
is not in line with management vision

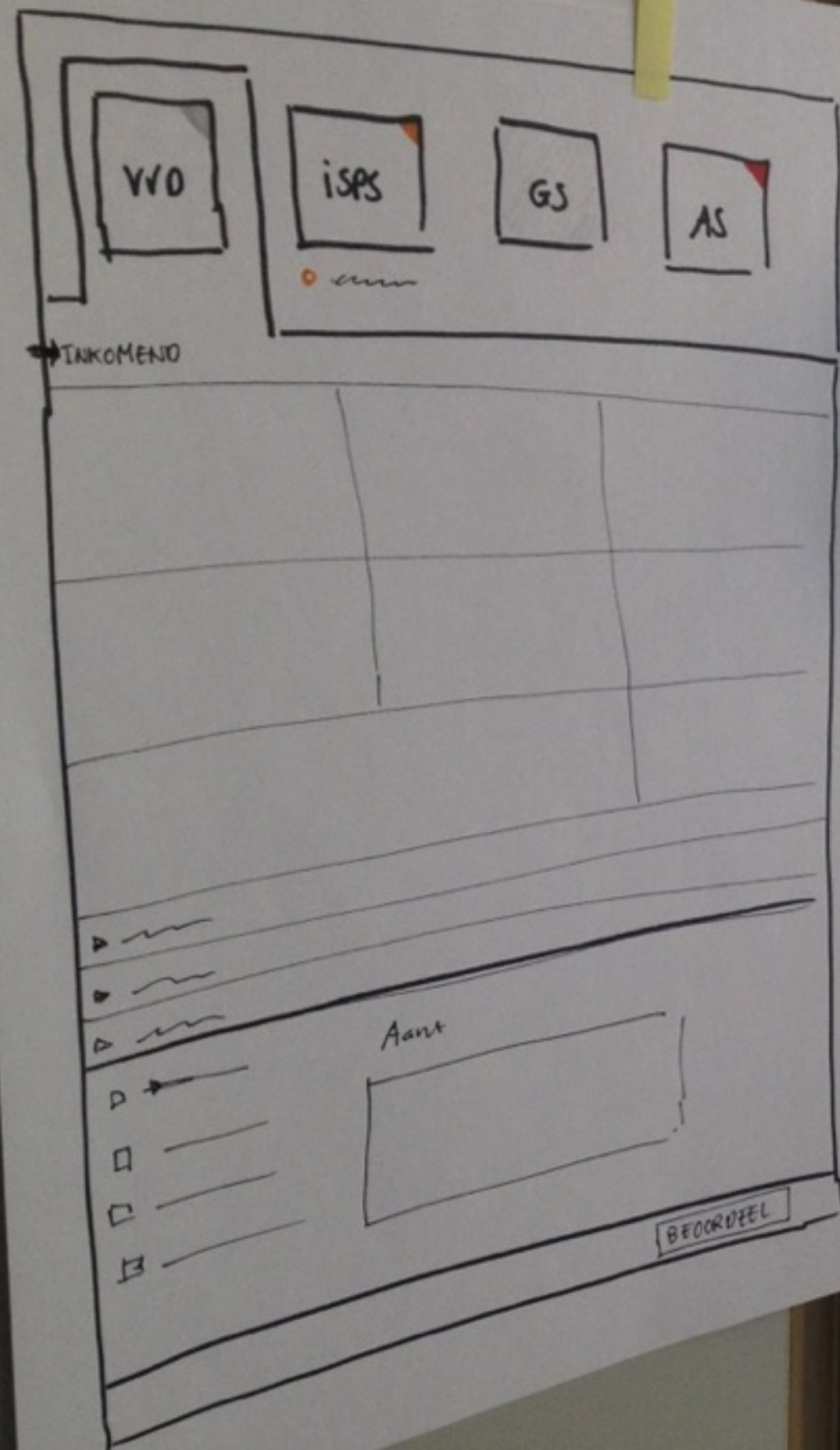
user already 'knows' the solution

product owner knows best

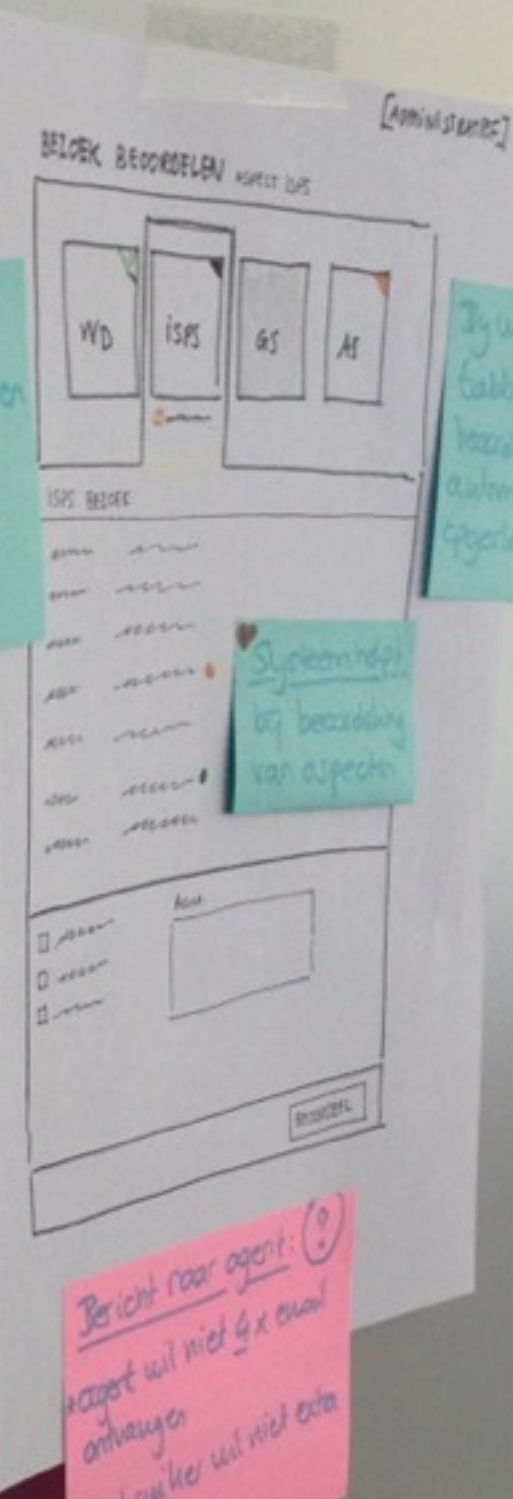
user communication style is very direct







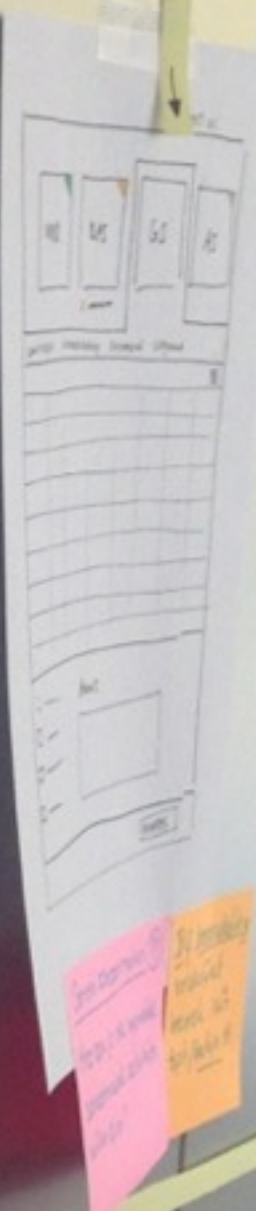
Kleuren bij
tabblad open
status van
beoordeling
wezen.



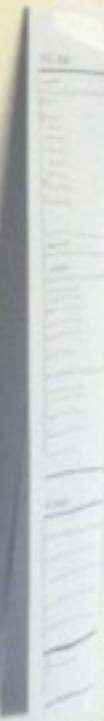
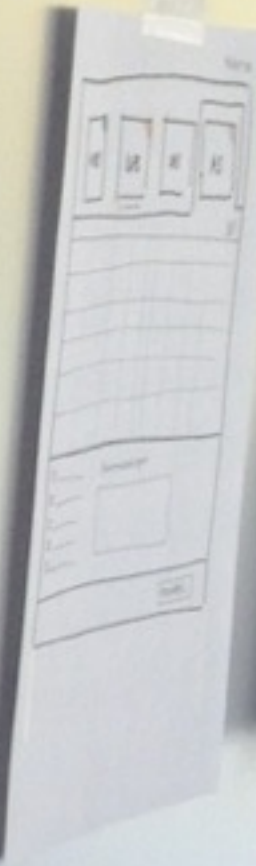
Stroom helpt
bij beoordeling
van aspecten

Bericht naar agent: (?)
- agent wil niet 4 x email
- ontvangen
- gebruiker wil niet extra
- betalen

Bij werken
tabblad naar
beoordeling
automatisch
opgeraden



Stroom helpt
bij beoordeling
van aspecten



BEOORDELEN

WERKSCHIRM - FOCUS

SEARCH 🔍


MONITOREN

will show
out next
winter?

1. 下列各句中，没有语病的一句是（ ）
A. 通过这次活动，使我们增长了见识，开阔了眼界。
B. 为了防止这类事故不再发生，我们必须采取有效措施。
C. 即使付出再大的代价，我们都要把这件事办好。
D. 只有当人们都行动起来，才能改变这种状况。

Gen's correlation cannot
be explained

↳ by genetic factors
↳ by shared or unique
environmental factors



Q10
Inspector

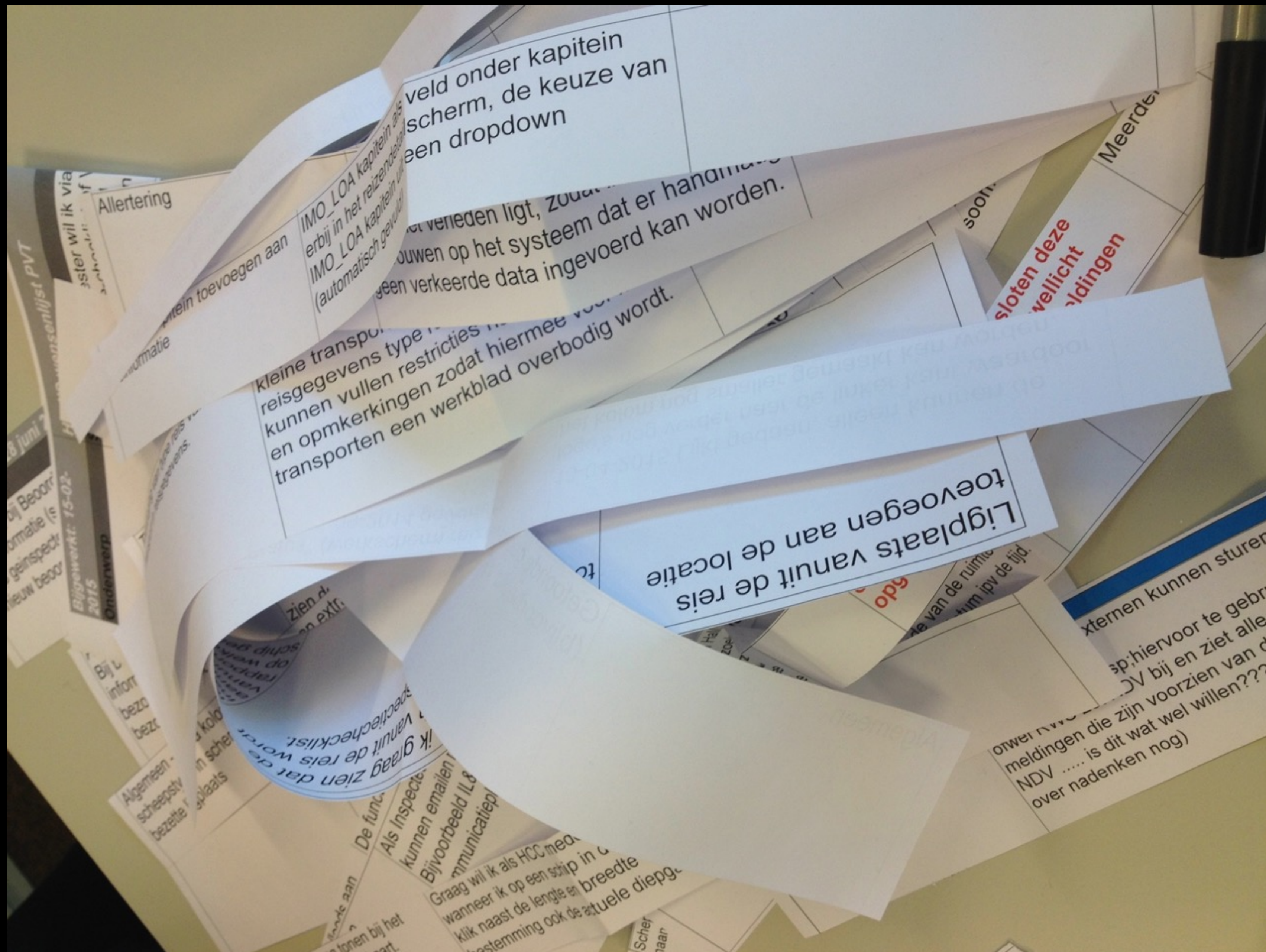
Samstag 18. September 2010
 Heute war ja die große
 Schremsmahlzeit. Ich habe
 alles gemacht!

view
open AL
in perspective











TEAM SPIRIT & ENVIRONMENT

'Skype is your friend.'

TEAM PRESENCE & AVAILABILITY



TEAM PRESENCE & AVAILABILITY

reduced actual sprint playtime

less moments for whole team sessions

pair programming becomes difficult

dependency on 'special' team members

Ontvangen overdrachtsmelding

828

User Story

8

Verwerken overdrachtsmelding

827

User Story

5

Financiële afhandeling

820

User Story

13

Tonen afgegeven afvalstoffen in GUI

826

User Story

5

deploy control
aanpassen

Scapy in
project
(ESB)

remote queue
aanmaken
(Ansible)

installatie
handhaving
(ESB)

Stappenplan
Wim

Flow + mapping
maken (ESB)

Soap in
project
(HAMIS)

Rob S.
informeren

WSdl exchange
maken
(d.xsd)

Wsdl maken
met logging
(xml endpoint)

http endpoint
maken met
logging



TEAM PRESENCE & AVAILABILITY

a lot of chat & videoconferencing

remote pair-programming

end-of-day standup

a digital version of scrum board: photo

work at least 4 days a week









相殺

仕_五 完

REFACTOR
PACKAGES

IMPLEMENT
Announcement
Victory Service
IMPLEMENT
GET VICTORY
By User

INFORMATION
WITH
ENABLED

WIKI THE
COLLECTION
SOURCES
-77

PATCHGRAPH
→
APART EJB

UNIT 2 & 3
HOOE CUREN
INCHECKSTYLE

Announcement
Search Result
Frame Table
Controller
TO VERT
OPEN SERVICES

DISBOARD SITE
MESSAGE SITE
WIKI THE
SOURCES
-77

WIKI THE
COLLECTION
SOURCES
-77

Authentication →
APART EJB-344
Authentication

WEBSOCKETS
MESSAGE
CURRENT TIME
PROVIDER LOS
MAKEN

MOVEMENT
UPDATE
-COMPLEXITY-

DISBOARD SITE
MESSAGE SITE
WIKI THE
SOURCES
-77

WIKI THE
COLLECTION
SOURCES
-77

CALL LOG →
APART EJB-344
ANOT-TRAC

WEBSOCKETS

FIX
IGNORED TESTS
in
Announcement Frame
Table Controller
Test

DISBOARD SITE
MESSAGE SITE
WIKI THE
SOURCES
-77

WIKI THE
COLLECTION
SOURCES
-77

Announcement
Frame Table
Controller
3 PARAMS →
Announcement
Table Controller

WIKI THE
COLLECTION
SOURCES
-77

CYCLIC
COMPLEXITY
6 PARAMS
SWAPPING
IN CHECKSTYLE
-COMPLEXITY-

DISBOARD SITE
MESSAGE SITE
WIKI THE
SOURCES
-77

WIKI THE
COLLECTION
SOURCES
-77

Geometry Object
Mother
HAAR AND DE
PACKAGE IN EJB

WIKI THE
COLLECTION
SOURCES
-77

SPLITTING BACKDO
PITHESE

DISBOARD SITE
MESSAGE SITE
WIKI THE
SOURCES
-77

WIKI THE
COLLECTION
SOURCES
-77

ARCHITECTURE
DIAAT
KEX EN

DISBOARD SITE
MESSAGE SITE
WIKI THE
SOURCES
-77

WIKI THE
COLLECTION
SOURCES
-77



FROM JAVA TO FRONTEND DEVELOPMENT

'All aboard!'



{less}



continuous integration & deployment, build-pipelines, automated tests,
auditing, monitoring for all micro-services

FROM JAVA TO FRONTEND DEVELOPER

learning while doing

lunch-sessions with online courses

pair-programming (with expert)

special code camps



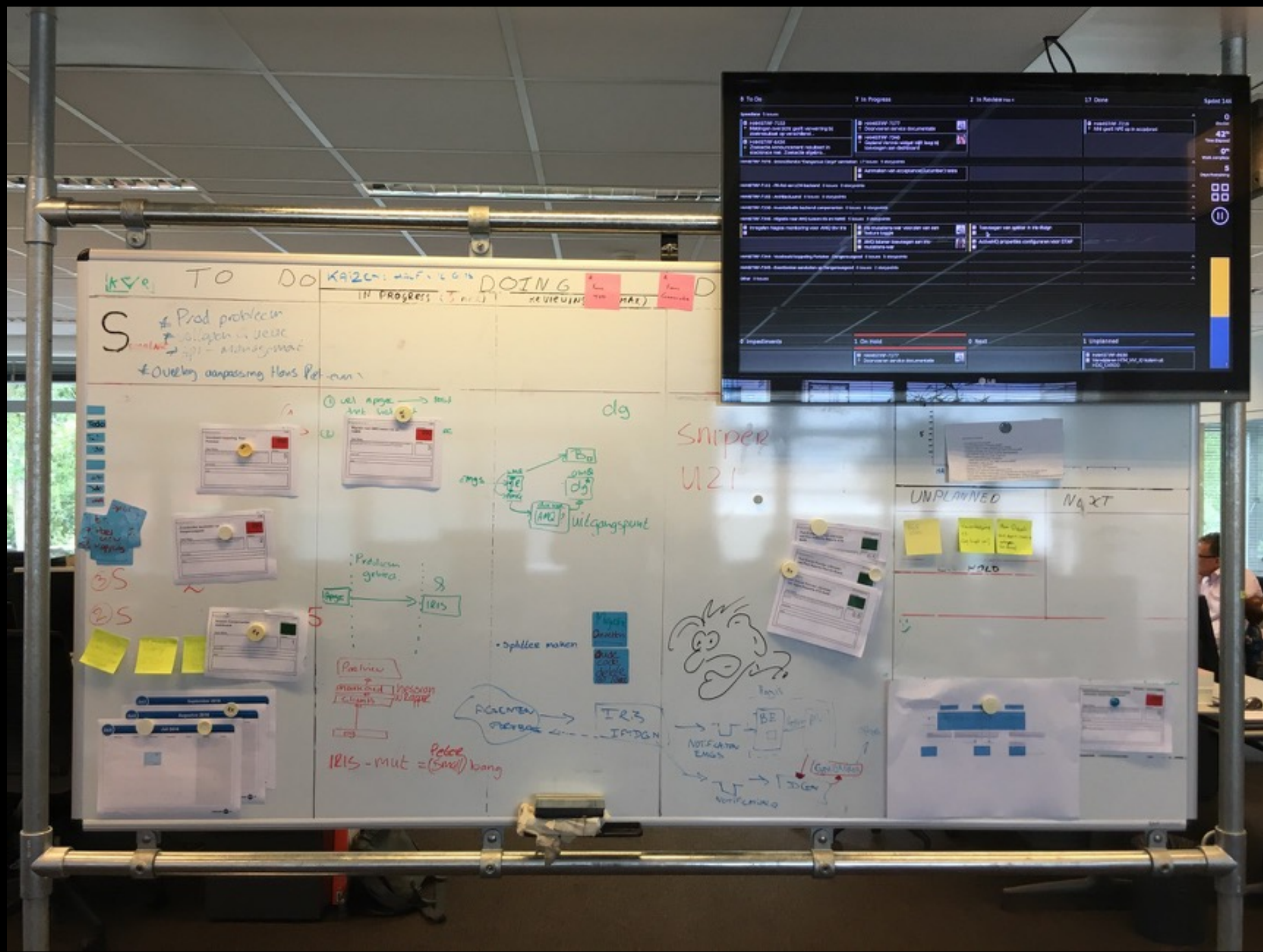


FINAL WORDS & CHALLENGES

'At least it worked for *us*.'

Build what you **know** will be needed,
not what you *think* will be needed.

New people, new teams. But **different**.



Highly motivated,
through **intrinsic** motivation,
over a *long* period of time.

Decreased **involvement** of management.

(and you definitely *need* them)

THE WAVE



Rutger van Dijk
Team Coach
Port of Rotterdam

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